



Scrutiny Co-ordination Committee

Time and Date

10.00 am on Wednesday, 16th July, 2014

Place

Committee Rooms 2 and 3 - Council House

Public Business**1. Apologies and Substitutions****2. Declarations of Interest****3. Minutes**

(a) To agree the minutes of the previous meeting held on 16th April, 2014
(Pages 5 - 10)

(b) Matters Arising

10.05 a.m.**4. Council Plan - Performance Report 2013-14 (Pages 11 - 42)**

Report of the Chief Executive

Presentation by the Assistant Director, Policy, Partnership and Performance

10.35 a.m.**5. Dog Control Orders (Pages 43 - 50)**

Report of the Executive Director, People

Councillor Townshend, Cabinet Member, Policing and Equalities has been invited to the meeting for the consideration of this item.

10.55 a.m.**6. Report Back on the Work of Outside Bodies**

(a) Coventry Older People's Partnership 2013 (Pages 51 - 64)

Report of Councillor Gingell, Cabinet Member (Health and Adult Services)

(b) Coventry Learning Disabilities Partnership Board 2013 (Pages 65 - 78)

Report of Councillor Gingell, Cabinet Member (Health and Adult Services)

- (c) West Midlands Fire and Rescue Authority 2013-14 (Pages 79 - 86)

Report of Councillor Walsh

- (d) Birmingham Airport Holdings Limited (Pages 87 - 90)

Report of Councillor McNicholas

- (e) West Midlands Employers 2013-2014 (Pages 91 - 94)

Report of Councillor Lucas, Cabinet Member (Policy and Leadership)

7. **Civic Delegation to the City of Volgograd** (Pages 95 - 98)

Report of the former Lord Mayor, Councillor Crookes

11.10 a.m.

8. **Outstanding Issues**

All outstanding issues have been included in the Work Programme

9. **Scrutiny Work Programme 2014/2015** (Pages 99 - 112)

Report of the Members and Elections Team Manager

11.40 a.m.

10. **Any Other Items of Public Business**

Any other items of public business which the Chair decides to take as a matter of urgency because of the special circumstances involved.

Private Business

Nil

Chris West, Executive Director, Resources, Council House Coventry

Tuesday, 8 July 2014

Notes: 1) The person to contact about the agenda and documents for this meeting is Liz Knight, Democratic Services, Council House, Coventry, telephone 7683 3073, alternatively E-mail: liz.knight@coventry.gov.uk

- 2) Council Members who are not able to attend the meeting should notify Liz Knight no later than 9.00 a.m. on the day of the meeting, giving their reasons for absence and the name of the Council Member (if any) who will be attending the meeting as their substitute.

- 3) Scrutiny Board Members who have an interest in any report referred to this meeting, but who are not Members of this Committee, have been invited to notify the Chair by 12 noon on the day before the meeting that they wish to speak on a particular item. The Member must indicate to the Chair their reason for wishing to speak and the issue(s) they wish to raise.

Membership: Councillors J Blundell, J Clifford (Deputy Chair), G Duggins, J Innes, R Sandy, B Singh, T Skipper (Chair), K Taylor and S Thomas

By invitation Councillors P Townshend

Please note: a hearing loop is available in the committee rooms

If you require a British Sign Language interpreter for this meeting
OR if you would like this information in another format or
language please contact us.

Liz Knight, Governance Services - Telephone: 024 7683 3073
E-mail: liz.knight@coventry.gov.uk

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Coventry City Council
Minutes of the Meeting of Scrutiny Co-ordination Committee held at 10.00 am on
Wednesday, 16 April 2014

Present:

Members: Councillor C Fletcher (Chair)
Councillor Clifford (Deputy Chair)
Councillor J Blundell
Councillor J Clifford
Councillor R Sandy
Councillor T Skipper
Councillor K Taylor
Councillor S Thomas

Other Members: Councillor P Townshend

Other Representatives: Jacqueline Barnes, Coventry and Rugby CCG
Claire Bell, West Midlands Police
Jon Waterman, West Midlands Fire Service

Employees: S Brake, People Directorate
R Howe, People Directorate
L Knight, Resources Directorate
A Parks, People Directorate
M Watson, People Directorate
A West, Resources Directorate

Apologies: Councillors F Abbott, L Kelly and A Lucas

Public Business

79. Declarations of Interest

There were no declarations of interest.

80. Minutes

The minutes of the meeting held on 19th March, 2014 were signed as a true record.

Further to Minute 74/13 headed 'Welfare Reform', the Committee were informed that the Department of Works and Pensions had been contacted with a request for information and this would be circulated to members as soon as it was available. The request for a further report would be included in the Committee's work programme for the new municipal year.

81. Crime and Nuisance Performance 2013/14

The Committee noted a summary of Coventry's recorded crime performance for the period 1st April 2013 to 31st March, 2014. The report provided a comparison with the same period for 2012/13. Representatives of the Coventry Police and

Crime Board attended the meeting for the consideration of this item and for the items contained in Minutes 82 and 83 below.

The Committee were reminded that responding to Community Safety issues was a statutory responsibility for a number of agencies including the local authority. They worked in partnership to prevent and detect crime and disorder and prevent reoffending. This was achieved through a Community Safety Partnership, whose work was governed by the Coventry Police and Crime Board.

Chief Superintendent Claire Bell, West Midlands Police, introduced the crime performance figures for the year which showed that total recorded crime had fallen by 1.1%. Significant reductions included burglary dwelling offences down by 15.5% and anti-social behaviour reduced by 15.6%. There had been increases in the number of domestic violence and domestic non crime offences. Information was provided on the initiatives being undertaken to help to reduce levels of crime. The challenge was now to sustain the improvements already achieved.

Members questioned the representatives and officers on a number of issues and responses were provided, matters raised included:

- The impact that the weather could have on offences being committed
- Concerns that the incidents of anti-social behaviour were lower because residents had given up reporting offences
- How engaged were the budget hotels following the conflict resolution training
- Details about child exploitation gangs operating from the city
- Further information about why less crimes were happening
- The levels of under reporting of crimes
- An assurance that the police figures were comparing like with like and that there hadn't been changes to criteria
- The approaches being taken to deal with drug dealers
- The importance of prevention work concerning cases of sexual violence which could have a big impact on a victim's mental health.

82. **Strategic Assessment 2014/2015: Early Overview and Findings**

The Committee considered a report of the Coventry Partnership and received a presentation by the Head of Community Safety providing an early overview and findings from the Coventry Strategic Assessment 2014/2015. Councillor Townshend, Cabinet Member (Community Safety and Equalities) and Chair of the Police and Crime Board attended the meeting for the consideration of this item.

The Strategic Assessment was a statutory annual document produced by the Community Safety Partnership. The assessment was based on a wide range of data which was analysed in the context of wider social trends and knowledge sought from a range of professionals and agencies. The document sought to understand trends within crime and disorder and determine/understand relationships between wider social issues impacting on community safety.

The assessment allowed the Community Safety Partnership to link in with other partnerships in the city to achieve greater reductions in other areas of work such

as high unemployment; dependency on benefits; low education attainment; and poor health and well-being.

Issues that had been identified had been highlighted in previous assessments and reinforced the need to prioritise areas such as domestic and sexual violence and abuse; anti-social behaviour; and hate crime and burglary. Attention was drawn to the additional focus this year on sexual exploitation and vulnerability which had been included in the Police, Crime and Community Safety Plan, Minute 83 below refers.

Particular reference was made to the different approaches for dealing with crime and nuisance, not just enforcement.

Members questioned the representatives and officers on a number of issues and responses were provided, matters raised included:

- Details about the success of a recent case study concerning a nuisance neighbour and drug use
- How crime trends in Coventry differ from trends elsewhere
- How Coventry residents could reduce their risk of burglary and vehicle crime by securing their properties/vehicles
- The differences in perceptions of likely offenders and victims in Coventry compared to other cities
- The options to target pimps, abusers and customers to help vulnerable street workers who suffer sexual and domestic abuse
- The importance of partnership working to be able to deal with the issues surrounding sexual and domestic abuse
- The problems for young people experiencing domestic violence, abuse, crime, drugs and alcohol in family situations which could become learnt behaviour and the response of youth workers to support these vulnerable young people
- Responsibility for safeguarding
- The importance of data sharing between partners and the barriers to data sharing
- The option to have a front line service ready to deliver for victims of domestic violence and abuse
- How partnership working can enable preventative works to be undertaken.

RESOLVED that:

(1) The findings of the latest Strategic Assessment be noted.

(2) The preventative work undertaken by partners on the Coventry Police and Crime Board be noted and organisations be encouraged to share this knowledge with partners.

(3) Following the discussions with the partnership representatives present, the Committee strongly support the recommendation from the City Council meeting on 10th April, 2014 concerning the setting up of a National Information Database and all partner organisations be encouraged to share information.

(4) The Committee note the alternative approaches for reporting and dealing with crime and all Councillors be encouraged to report issues in their Ward to the appropriate agencies, also encouraging their constituents to report incidents.

83. The Draft Police, Crime and Community Safety Plan 2014/15

The Committee considered the draft Coventry Local Police, Crime and Community Safety Plan 2014/15. The plan had been produced following a diverse consultation process involving the communities of the city and had been approved by the local Police and Crime Board. The plan had been strengthened by using evidence from the Annual Strategic Assessment.

The Plan detailed the areas that mattered most to the community and, working in partnership, efforts would be focused to tackle these issues. Agencies would focus on supporting vulnerable people and victims, improving places disproportionately affected by crime and nuisance whilst tackling offenders. The strategic aims were set out along with how the plan would be delivered.

RESOLVED that the priorities for inclusion in the Coventry Police, Crime and Community Safety Plan 2014-15 be endorsed.

84. Report Back on the Work of Outside Bodies

The Committee considered five reports outlining the work of the following organisations over the preceding twelve months, together with details of attendance by the City Council representatives on those organisations:-

- (i) Voluntary Action Coventry
- (ii) Coventry Partnership
- (iii) Local Government Association General Assembly
- (iv) West Midlands Joint Committee
- (v) Coventry and Warwickshire Local Transport Body.

RESOLVED that the City Council at their Annual General Meeting continue to nominate representatives to the following Outside Bodies:-

- (i) Voluntary Action Coventry**
- (ii) Coventry Partnership**
- (iii) Local Government Association General Assembly**
- (iv) West Midlands Joint Committee**
- (v) Coventry and Warwickshire Local Transport Body.**

85. Outstanding Issues

The Committee noted that all outstanding issues had been included in the work programme for the current year, Minute 86 below refers.

86. Scrutiny Co-ordination Committee Work Programme 2013/2014

The Committee noted the completed work programme for 2013/14. Items still to be considered would be prioritised for inclusion in the Committee's work programme for the new municipal when planning for 2014/15.

87. Review of 2013/14 Scrutiny Activity

The Committee considered a briefing note of the Scrutiny Co-ordinator that reviewed the work of the Scrutiny Co-ordination Committee carried out during the course of the 2013/14 municipal year and sought to identify priorities or issues for consideration when planning 2014/15 work programme.

The Committee had met on ten occasions during the year and the work programme had been used to prioritise issues for consideration. There was an acknowledgement that some issues were not covered during the year and some areas of Cabinet Member portfolios were not addressed.

RESOLVED that the review of activity be noted and, for the next municipal year, the Committee be provided with opportunities outside of the normal Committee meetings to allow time for detailed questions and discussions.

88. Any Other Items of Public Business - 2013/2014

The Chair, Councillor Fletcher thanked members for all their support and contributions during the current municipal year. Members placed on record their appreciation for all the work undertaken by Councillor Fletcher.

(Meeting closed at 12.05 pm)

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Cabinet
Scrutiny Co-ordination Committee

8 July 2014
16 July 2014

Name of Cabinet Member:

Cabinet Member (Strategic Finance and Resources) – Councillor Gannon

Director Approving Submission of the report:

Chief Executive

Ward(s) affected:

None

Title:

Council Plan – Performance Report 2013/14

Is this a key decision?

No

Executive Summary:

In January 2014 the new Council Plan setting out the strategic direction and priorities for the next ten years was approved by Council. Through its plans for growth, the Council wants the city to become more prosperous and to meet the needs of its citizens. The Council believes that economic prosperity will create more resources which can then be redistributed more equally.

Progress against the priorities and objectives of the Council Plan is reported on a half-yearly basis. This performance report summarises progress in 2013/14 in relation to the plan priorities and a set of key headline indicators. Where applicable contextual information has been included to describe what is happening in Coventry and how this compares with elsewhere.

The Council's equality objectives have also been revised in light of the new Council Plan. Some of the headline indicators included in this report are already equality indicators, and a more detailed report will be submitted to Cabinet Member (Policing and Equalities) in September 2014.

Recommendations:

Cabinet is asked to:

- (i) Approve the end of year performance report

Scrutiny Co-ordination Committee is asked to:

- (i) Consider the content of the report and identify any areas to be addressed in the work programmes of the Scrutiny Boards.

List of Appendices included:

Appendix A – Council Plan End of Year Performance Report 2013/14

Background papers:

None

Other useful documents

Council Plan – January 2014 <http://www.coventry.gov.uk/councilplan/>

Council Plan End of Year Performance Report 2012/13 (9 July 2013)
<http://democraticservices.coventry.gov.uk/documents/s11842/Council%20Plan%20Performance%20Report%202012-13.pdf>

Equality Strategy - revision to the equality objectives (27 March 2014)
<http://democraticservices.coventry.gov.uk/documents/s15764/Equality%20Strategy%20-%20proposed%20revision%20to%20the%20equality%20objectives.pdf>

Has it been or will it be considered by Scrutiny?

Scrutiny Co-ordination Committee – 16 July 2014

Has it been or will it be considered by any other Council Committee, Advisory Panel or other body?

No

Will this report go to Council?

No

Report title: Council Plan – Performance Report 2013/14

1. Context (or background)

- 1.1 The new Council Plan setting out the strategic direction and priorities for the next ten years was approved by Council in January 2014. Through its plans for growth the Council wants the city to become more prosperous and to meet the needs of its citizens. The Council believes that economic prosperity will create more resources which can then be redistributed more equally.
- 1.2 The performance report looks at the progress that has been made in 2013/14 in relation to the plan priorities and a set of key headline indicators. This is a high-level summary and gives an overview including, where applicable, contextual information to describe what is happening in Coventry and how this compares with elsewhere. Where headline indicators have been reported previously, progress has been compared with previous years; where the indicator is new this will form the baseline against which to measure future progress.

2 Options considered and recommended proposal

- 2.2 The performance report (Appendix A) shows the progress that has been made for 2013/14. There are 55 headline indicators: 53% improved; 13% stayed the same; 18% worsened, and we cannot say for the remaining 16% of the indicators.
- 2.3 The Council Plan strategic priorities are delivered through strategic and operational plans and this is set out in the Council’s performance management framework.

Strategic: key strategies are in place to deliver the Council Plan priorities and these are reported to and monitored through the relevant Cabinet Member. Wherever possible the headline indicators selected for reporting progress of the Council Plan priorities are also those used to monitor the relevant strategies and thereby performance reporting is aligned.

Operational: each Directorate is responsible for ensuring that the Council Plan priorities are reflected in their service plans and individual objectives. They will also ensure that there are appropriate monitoring arrangements in place to identify progress and to take corrective action as needed.

- 2.4 This report provides the high-level summary of performance and more detailed information is accessible through the Council’s web pages. The reporting arrangements consist of:

- Council Plan performance report providing a high-level summary to Cabinet every six months;
- web-based indicator reports setting out historical trends, comparators, interactive maps, and data visualisations, and
- online links to the Council’s key strategies and progress reports.



Reporting arrangements

- 2.5 The Council’s equality objectives have also been revised in light of the new Council Plan. Some of the headline indicators included in this report are already equality indicators, and a more detailed report will be submitted to Cabinet Member (Policing and Equalities) in September 2014.

- 2.6 As one of the Marmot cities, Coventry recognises that health inequalities result from other areas of social deprivation. The measures for the wider determinants of health are embedded in the Council Plan helping to make sure that all service areas contribute to reducing health inequality in the city.

3 Results of consultation undertaken

- 3.1 Where appropriate, perception measures collected through the Council telephone surveys and through the wider household survey are used in the performance report to help to understand Coventry citizens' views of the Council and its services. The last telephone survey of 1,100 residents was conducted in April 2014.

4. Timetable for implementing this decision

- 4.1 This report is the top-level summary of the reporting framework. The web-based reporting system continues to be updated on a regular basis so that it contains the most up-to-date performance information. A further progress report for 2014/15 half year will be reported in December 2014.

5. Comments from the Executive Director, Resources

5.1 Financial implications

The reporting arrangements outlined in section 2.4 have been developed around the existing performance management system and ICT provision. There have been no additional costs identified. The Council Plan is supported by and should be considered alongside the Council's Medium Term Financial Strategy approved by Council 3rd December.

5.2 Legal implications

The Council Plan forms part of the Council's Policy Framework and Cabinet is required to ensure that it is appropriately implemented and monitored. In October 2010 the Government announced changes to the national performance framework for local government, removing the requirement to monitor and produce Local Area Agreements and replacing the National Indicator Set with a single comprehensive list of all the data that it expects local government to provide to central government. This has meant that there is now more flexibility to select performance measures and to determine arrangements that meet the Council's priorities at a local level. This report describes the reporting arrangements for the Council Plan which also need to take account of the Government's Code of Recommended Practice for Local Authorities on Data Transparency.

6. Other implications

6.1 How will this contribute to achievement of the Council's key priorities?

The performance report shows progress against the Council's priorities as set out in the Council Plan. The performance management framework describes how the Council directorates plan to deliver these priorities.

6.2 How is risk being managed?

The performance management framework helps the Council to manage risk by systematically measuring progress in relation to the priorities of the Council Plan. This means that areas where good progress is being made can be identified, as well as those areas where progress is not as expected and where corrective action may be needed.

6.3 What is the impact on the organisation?

The Council Plan vision and objectives impact on all the Council's directorates. Effective performance management arrangements at all levels will help to ensure that the Council's priorities are delivered

6.4 Equalities / EIA

Planning and reporting on the Council priorities and objectives will have due regard to the duty under section 149 of the Equality Act 2010 and the need to:

- a) eliminate unlawful discrimination, harassment, and victimisation;
- b) meet the needs of people regardless of their background; and
- c) encourage all people to participate in public life or in other activities where their participation is low.

Setting equality objectives contributes to meeting the Equality Act 2010 (Specific Duties) Regulations 2011. The Council has consulted with local equality groups on the equality measures linked to the revised equality objectives and the Council Plan.

6.5 Implications for (or impact on) the environment

Progress will be measured through energy use in Council buildings and schools and carbon dioxide emissions from local authority operations.

6.6 Implications for partner organisations

Whilst this report reflects progress against the Council's priorities, it also includes actions and measures where the contribution of partners is key to their delivery. The contribution of partners is reflected in the report summaries.

Report author(s):**Name and job title:**

Carol Dear, Corporate Performance Co-ordinator

Directorate:

Chief Executive's Directorate

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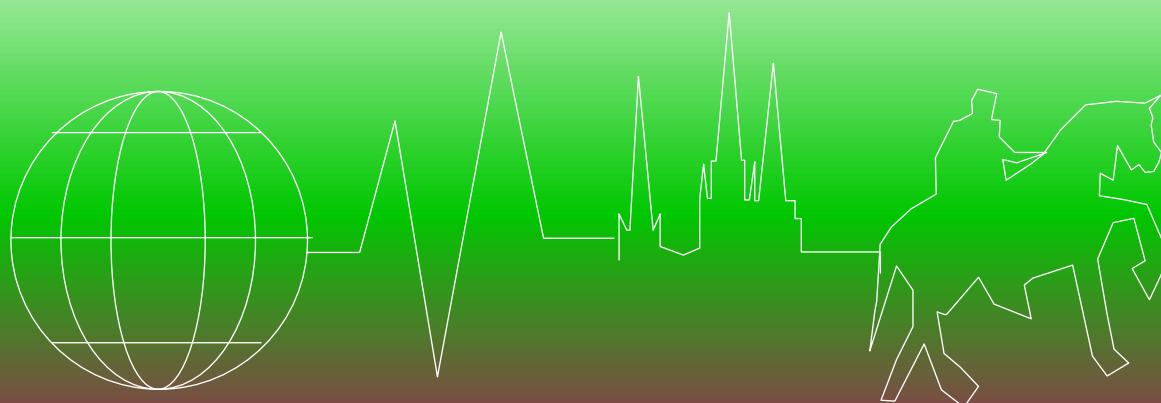
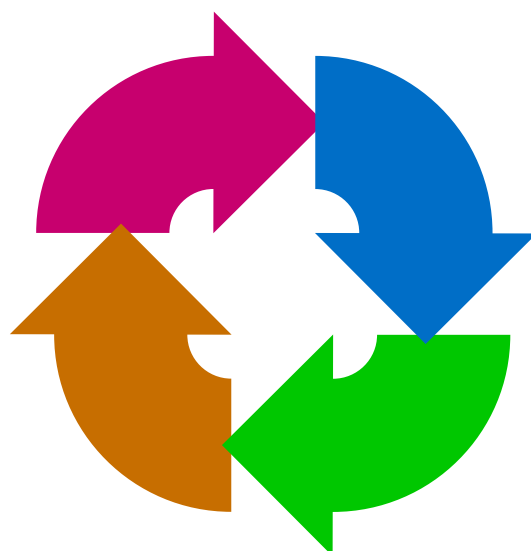
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Contributor/approver name	Title	Directorate or organisation	Date doc sent out	Date response received or approved
Contributors:				
Jenni Venn	Assistant Director Policy, Partnership and Performance	Chief Executive's	9.6.14	16.6.14
Martin Yardley	Director	Place	17.6.14	25.6.14
Brian Walsh	Director	People	17.6.14	25.6.14
Chris West	Director	Resources	17.6.14	25.6.14
Si Chun Lam	Corporate Performance Officer	Chief Executive's	6.6.14	6.6.14
Bev McLean	Performance Information Officer	Chief Executive's	6.6.14	6.6.14
Lara Knight	Governance Services Team Leader	Resources	10.6.14	11.6.14
Other members				
Names of approvers for submission: (officers and members)				
Finance: Paul Jennings	Finance Manager	Resources	9.6.14	9.6.14
Legal: Andrew Burton	Senior Solicitor	Resources	9.6.14	9.6.14
Director: Martin Reeves	Chief Executive	Chief Executive's	17.6.14	17.6.14
Members: Cllr. Gannon	Cabinet Member	Strategic Finance and Resources	17.6.14	17.6.14

This report is published on the Council's website:

www.coventry.gov.uk/meetings



Council Plan

2013/14 End of Year Performance Report

Policy Team · Coventry City Council

July 2014

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Coventry: open for business – our vision and priorities for the next 10 years








Council Plan

Coventry open for business: our vision and priorities for the next 10 years

Globally connected

promoting the growth of a sustainable Coventry economy







that benefits the city by... making sure that residents share in the benefits by...

-  Supporting business growth
-  Creating the infrastructure
-  City centre for the 21st century
-  Raising the profile of Coventry
-  Jobs for local people
-  Reducing the impact of poverty
-  Supply, choice and quality of housing

Locally committed

improving the quality of life for Coventry people

by working with local communities to... for our most vulnerable residents by...

-  Attractive, cleaner and greener city
-  Safer communities
-  Improving educational outcomes
-  Improving health and wellbeing
-  Protecting and supporting the most vulnerable people
-  Reducing health inequalities





Delivering our priorities

Maximising the use of our assets; reducing operating costs
Active citizens; strong and involved communities

globally connected, locally committed

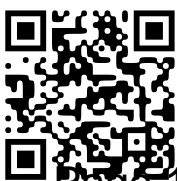
Key

A number of symbols are used in the report to illustrate the progress made and the performance towards the targets set against each of the headline indicators:

Symbol	Progress	Target
	Indicator progressing in the right direction (towards target)	On-target
	Indicator moving in the wrong direction (away from target)	Off-target
	Indicator progress is similar or unchanged	
	Not available	

Find out more

This performance report provides a high-level summary of the Council's performance. It forms part of Coventry City Council's performance reporting arrangements set out in the Performance Management Framework. Further information available online include web-based indicator reports setting out historical trends, comparators, interactive maps, and data visualisations; and links to the Council's key strategies and progress reports.



www.coventry.gov.uk/performance/

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Executive summary

Progress made in 2013/14 towards the Council Plan priorities

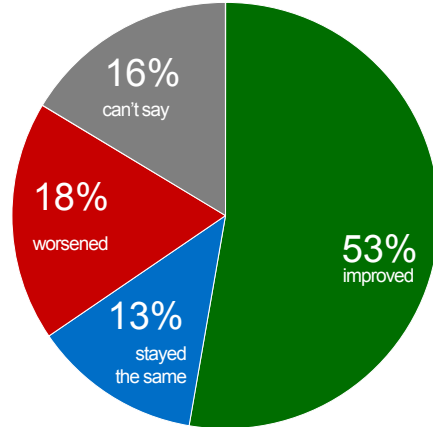
Coventry: open for business

In January 2014, the Council set out its overall strategic direction and priorities for the next ten years in the new Council Plan. Through its plan for growth, the Council wants the city to become more prosperous and to meet the needs of its citizens. The Council believes that economic prosperity will create more resources which can then be redistributed more equally. In the context of further budget cuts, the Council has had to find new ways of delivering services by using its own assets as well as those of local residents, communities and partner organisations.

This first report of the new plan sets out the progress that has been made in relation to the planned priorities and a set of key headline indicators.

Overall there has been good performance.

Of the 55 headline indicators, 36 indicators (66%) have improved or stayed the same.



Globally connected

The Council has focused on encouraging economic growth and regeneration in the city in a way that helps local residents and communities. This year saw the approval of the Coventry and Warwickshire City Deal; the launch of a Strategic Economic Plan; and the creation of a £50 million Coventry Investment Fund. This will help attract investment, support businesses to grow and in turn, help create jobs for local people. To ensure that local people share in the proceeds of growth, the Council is helping people, particularly the city's most vulnerable residents, develop skills and find jobs. This is particularly critical as the rate of young people not in education, employment or training is higher than the regional and national averages.

This year has seen the start of works at the new Friargate business district. The scheme is critical for the regeneration of the city centre, as this will bring in employers, jobs and footfall that is essential to stimulate the regeneration of the retail and leisure offer in the city centre. To help kick-start the development, the Council has decided to relocate and consolidate Council offices to a new building in Friargate.

The Council has won external funding of £43 million to make Coventry more accessible including roadwork improvements such as Junction 6 of the ring road and improvements at University Hospital. Further investment this year has included public realm improvements at High Street and a new Council House Square.



34,000 visitors to the Council job shop in 2013/14

getting help and advice, interview experiences, training

1,216
found jobs

- 302** NEETs
- 149** from 'Troubled Families' programme
- 126** disabled people
- 34** ex-offenders



Above: Council House Square

Locally committed

The Council wants a good quality of life for everyone. **Attractive, cleaner and greener** – there has been a reduction in fly tipping, but recycling levels have gone down very slightly.

Safety – overall crime reduced by 1%, with the largest reductions in burglary, violence and anti-social behaviour.

Education – the number of pupils attending a good or outstanding school as judged by Ofsted has improved at the primary level but has decline at secondary.

Health – more 40-74 year olds have taken up NHS health checks this year, and people taking up stop smoking services in Coventry have been more successful at quitting than the national average.

The Council works to protect and support the city's most vulnerable people.

Children's – There continues to be significant challenges in children's social care. The city continues to have very high numbers of children known to social care, and an increasing number of referrals. Following the inadequate Ofsted judgement, an independent Children's Improvement Board has been set up to monitor the service and the implementation of the Improvement Plan.

Adults – In adult social care, there has been an increase in the take up of personal budgets and direct payments.

Life expectancy at birth in Coventry



This remains below the regional and national averages:

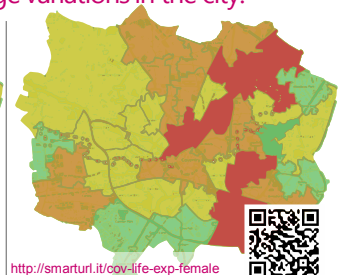
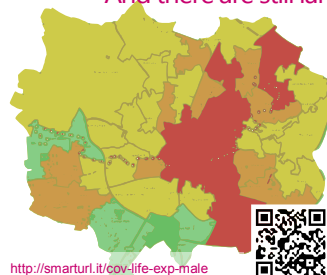
78.7 West Midlands

82.7 West Midlands

79.2 England

83.0 England

And there are still large variations in the city:



High demand in children's social care

648 Looked After Children

Quality maintained in adult social care

The latest Care Quality Commission inspections of the three Council-operated adult social care residential homes showed that all standards were met.

Delivering our priorities

Despite further, unprecedented cuts to the Council's budget, the final revenue outturn showed that the Council achieved a balanced budget in 2013/14 delivered through savings, underspends and including reinvestment in children's services. Through its Kickstart programme the Council has continued to introduce new ways of delivering services by maximising the efficiency of staff and reducing the workforce, reducing property assets and introducing new technology. Work has started to prepare for the Council's move to a new building at Friargate by the end of 2016 and the opening of a new one-stop customer services centre by September 2015.

The Council cannot do everything it would like to with the resources available. Its plans increasingly look to involve residents, communities and partner organisations more actively so that they can do more for themselves and to work together more effectively. The Council's new Community Development Service will work alongside communities and to involve them in existing projects and the development of new services. This year, the Council has adopted a Social Value Policy to ensure that the Council gets the greatest benefit for Coventry people from the goods and services it buys.



Balanced budget delivered

despite continuing budget cuts



£12.63m savings

through the transformation programme
target of £17.21m missed



Transformation programme

preparing for new ways of working



100+ consultations

with local residents and communities



Globally connected

Promoting the growth of a sustainable Coventry economy



Back to growth

Following the 2008 financial crisis, the UK economy was slow to recover, and the UK's gross domestic product in March 2014 remains 0.6% below the pre-crisis peak¹. Recovery has accelerated since 2013, and a growth rate of 2.7% in 2014 and 2.3% in 2015 is predicted². However, as growth in earnings remains weak, people are not yet feeling the benefits of growth³.

The local economy

In Coventry, gross value added (GVA) is estimated at £6.13 billion in 2012, a notable increase from £5.75 billion in 2011. Taking into account population growth in this period, GVA per head (at current prices) has increased by from £18,145 in 2011 to £18,978 in 2012. GVA remains 11% below Warwickshire and 13% below England.

Coventry: open for business

Changes in government policy mean that local authorities retain a portion of the increase in business rates generated – so that the proceeds of growth can be reinvested in local services. This year, the City Deal was approved, which will make it easier for businesses to set up and expand in Coventry and Warwickshire through a one-stop Clearing House. In addition, the new Coventry and Warwickshire Strategic Economic Plan will, by 2030, lead to over 50,000 new employment opportunities; 75,000 new homes; and better transport links.

The Council launched a £50m Coventry Investment Fund to help businesses grow and create jobs – and also grow the city's business rates base. As of June 2014, five projects (totalling £8m) have been approved ranging from commercial developments to small industrial schemes. Another five projects have submitted outline business cases and been invited to submit full funding applications.

The Council wants to make sure local people share in the proceeds of growth, and has introduced a new Jobs and Growth strategy for 2014-17, which aims to secure investment into the city, encourage local firms to create jobs, and develop the level of skills and qualifications of local residents. This year, the Job Shop saw 34,000 visitors who benefited from services such as local vacancies, training opportunities, advice and support on all things work-related. However, 7.4% of young people aged 16-19 are not in education, employment or training – higher than the regional and national averages and this has to be a priority for the coming year.

Source: ¹ Office for National Statistics ^{2,3} Office for Budgetary Responsibility

Why is economic regeneration so important?

“Creating jobs helps people out of poverty, benefits families and communities and is the key to better, healthier lives for all.”

– Councillor Ann Lucas, Leader of Coventry City Council



Artist's impression of Friargate upon completion.

What is Friargate?

Friargate is a new business district being created by the railway station. It will help attract businesses into the city centre - which will, in turn, support the critical mass of residents and commuters in the city needed to regenerate the city centre. Upon completion, Friargate will provide...

25 new buildings including...



14 Grade A office blocks 2 hotels homes, retail, leisure

Best for business: a speedy planning service



Coventry City Council has been the best performing local authority for determining planning applications on time for the last three years.

We will promote the growth of a sustainable Coventry economy that benefits the city by:

Supporting businesses to grow

In March 2013, there were 7,405 enterprises in Coventry; a net change of 1% from March 2012 (7,335). This is a higher rate of change than Warwickshire (0.4%), West Midlands Metropolitan Area and the West Midlands Region (both 0.3%) and comparable to nationally (1.1%). However, there are still fewer enterprises than before the recession (7,500 enterprises in March 2008).

Attracting investment and expanding businesses

The Council is seeking to attract investment and help businesses expand – particularly in the growing Advanced Manufacturing and Engineering sector. It has launched a new Jobs and Growth Strategy for 2014-17 and created its own Investment Fund to help firms access finance to grow and create jobs. The £50 million fund will also grow the city’s business rates base. As of June 2014, five projects (totalling £8 million) have been approved ranging from commercial developments to small industrial schemes. Another five projects have submitted outline business cases and been invited to submit full funding applications. The Council is a key partner in the City Deal approved in February. As part of the Deal, a growth hub for local businesses will be created to provide a single specialist brokerage, advice and support service – including finance and funding.

Encouraging businesses to create jobs

Despite Coventry’s large student population of around 36,000, the number of residents qualified to degree level is lower than West Midlands or England averages. This is an opportunity for the city to create further links between its universities and businesses to encourage the creation of apprenticeships and graduate internships to help retain skilled graduates in the area.

Indicator	Coventry	Progress	Target
Number of enterprises	7,405	✓	✓

Jobs and Growth Strategy

The Jobs and Growth Strategy for 2014-17 aims to...



secure **£200m** of business investment



secure investment from **14** businesses



provide assistance to help **948** businesses grow
funding opportunities, bid-writing, premises



create **3,150** jobs
e.g. Advanced Manufacturing and Engineering



encourage **apprenticeships** and **graduate internships**
scientists, mathematicians and engineers

Creating the infrastructure for the city to grow and thrive

The Council has won external funding of £43 million to improve transport, making the city more accessible. This includes roadworks such as Junction 6 of the ring road and improvements at University Hospital. It has also secured funding for new stations at Bermuda Park and Ricoh Arena due to open by May 2015 and a new platform and entrance at Coventry Railway Station.

Recognising the important role of digital connectivity – especially in the city’s growing high-tech cluster, the Council has partnered with CityFibre to offer broadband at up to gigabit speeds to local businesses; 60x faster than the average UK connection. The Coventry CORE deal, announced in June 2014, involves CityFibre acquiring and expanding the Council’s 140km fibre optic network, allowing businesses to benefit from the same high-speed network used by the Council offices.

Indicator	Coventry	Progress	Target
Business rates base	£299.6m	✓	✓

Fastest growing railway station outside London



Passenger numbers at Coventry Railway Station have grown faster than any other station outside of London

2001	2.24m
2012	5.42m
2023	7.49m*
* projected 2043	10.8m*

Gig-Up Coventry

Local businesses can register their interest for gigabit internet online at www.coventrycore.com.

Friargate

Friargate is a new business quarter currently being developed by the railway station. The scheme is critical for the regeneration of the city centre, as this will bring in employers, jobs and footfall that is essential to stimulate the regeneration of the retail and leisure offer in the city centre.

In May 2013, the Council formally decided to relocate and consolidate Council offices to Friargate, helping kick-start the development; in June 2013, the Council formally approved the infrastructure work, including a new Bridge Deck across the ring road; in February 2014, infrastructure work began – including the demolition of Junction 6 of the ring road; and in April 2014, a second tenant was secured, the Royal Institution of Chartered Surveyors (RICS). The initial infrastructure works for Friargate will be completed by April 2015; with the first building in operation by late-2016.

Growing business rates

National non-domestic rates (NNDR), or business rates, are paid by firms based in the city. A growth in the business rates base, therefore, can be used as an indicator of growth in the city.



As of 31 March 2014, the overall rateable value based on 8,183 properties is £299.6m, up from 8,032 properties (£298.2m) last year. The Council has a target for the overall rateable value to grow to £300.1m by March 2015.

Developing the city centre for the 21st century

City centre footfall

Footfall in the city centre in April 2013 to March 2014 is virtually unchanged compared to April 2012 to March 2013. This is better than the national trend where there has been a 2.6% decline in footfall.

Public Realm improvements

The Council has successfully secured additional external funding to deliver further public realm improvements in the city centre following the success of the new Broadgate Square in 2012.

In July 2013, the Council approved a revised package of Phase 2 works, including the creation of a Council House Square – a much more pedestrian-friendly public space in front of the Council House. Works completed in 2013/14 include a new pocket park, improvements at Lidice Place and High Street.

Bringing the city to life

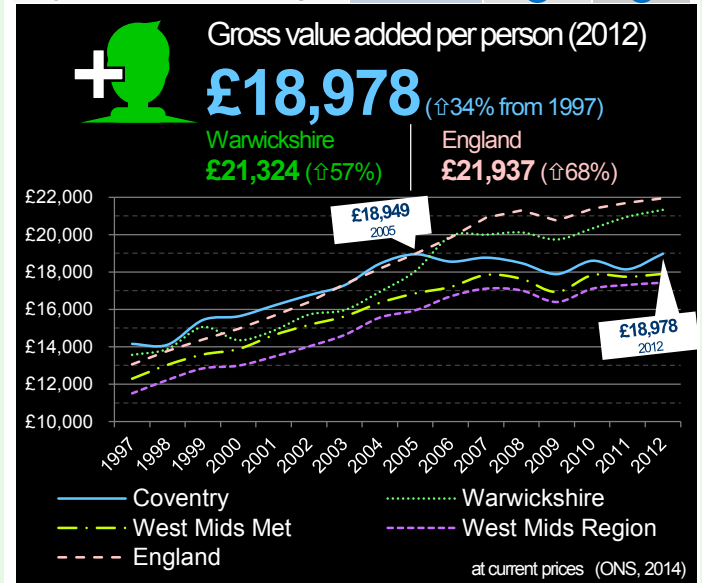
In 2013/14, the Council spent just under £700,000 to host events, including £295,705 on the 2013 Godiva Festival. It attracted a record 125,000 visitors to the park – generating an estimated economic impact of £973,473 for the city. Events help bring the city to life, as it increases the number of visitors in the city, which, in turn, increases spending; helps local businesses, which in turn, can create or safeguard jobs in the city – helping Coventry residents.

Bringing the city to life through events

£691,000 spent on events... around **£2.14** per resident



Indicator	Coventry	Progress	Target
GVA per head	£18,978	✓	✓
City centre footfall change	0.0%	=	=



Godiva Festival 2013

£295,705 event cost ÷ **125,000** visitors = **£2.37** cost per visitor

Estimated economic impact to Coventry of £973,473 ÷ **125,000** visitors = **£5.42** net impact per visitor

plus... reputational gains: **92%** of visitors surveyed said the event was "good" or "excellent"

Raising the profile of Coventry

Encouraging businesses to relocate to the city

As part of the City Deal, a Clearing House is being created to provide support tailored to the need of small and medium enterprises, particularly those within the advanced manufacturing and engineering sector. This will help businesses as well as those looking to relocate to the area find out what's available, including access to finance and helping them hire people with the right skills. The Coventry and Warwickshire Champions scheme continues to promote the city with a new economic narrative with significant contribution from businesses across the sub region. Coventry exhibited in the international MIPIM property conference to showcase the city as a business location. Funded by the private sector, the partners evaluated it as very successful and valuable.

Promoting Coventry as a visitor destination

The draft Tourism Strategy 2014-2024 sets out a vision for the city to make Coventry an "internationally recognised as a compelling tourism destination of distinction" by 2024. The strategy sets out a number of key objectives: changing perceptions of the city; strengthening our historic and culture offer; attracting conferences; having a major events programme; a sporting city; and retaining graduates.

... and make sure that residents share in the benefits by:
Helping local people into jobs

Coventry's average employment rate among working age residents (age 16-64) is 66.9% (Jan-Dec 2013). This has improved from 64.9% last year, but remains lower than nationally (72%). The relatively low rate reflects the city's high number of students. An estimated 13,100 Coventry residents were unemployed in 2013. This is a rate of 8.3% of the economically-active population compared to 7.4% nationally. Jobseekers' Allowance (JSA) claimant count indicates the changing level of unemployment. In May 2014, there were 7,227 claimants in Coventry; around 3.4% (seasonally adjusted) of the working age population. There are 2,200 fewer JSA claimants than in May 2013. However, JSA claimants are falling more slowly than nationally, with at least part of the reduction due to the new sanctions regime.

Improving employability

Measures are being put in place to help local residents improve their skills, helping people secure jobs. In 2013/14 over 34,000 people visited the Council Job Shop. 1,216 found new jobs; 302 NEETs moved in to positive destinations; 126 disabled people found work or had jobs safeguarded; 149 people from troubled families into work and 34 ex-offenders secured sustainable jobs. The Council's adult education service is rated 'good' by Ofsted, with 6,700 learners last year.

Indicator	Coventry	Progress	Target
Visitor trips	7,867,000 2012	✘	✘

Tourism Strategy: targets for 2024

	2012	2024
Visitor trips	7.87m	9m
Spending	£391m	£447m
Tourism jobs	7,192fte	8,417fte
Website visits	140k	200k

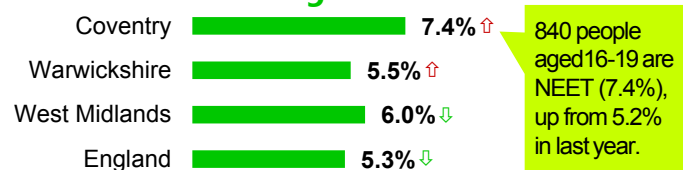
Visitor trips

	2011	2012	
Day trips	7.1m	7.2m	↑
Overnight visits	0.8m	0.7m	↓
Total	7.94	7.87	↓

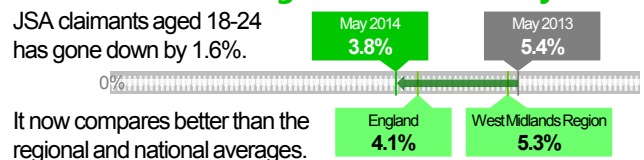
Source: Tourism Economic Impact Assessment, 2011 and 2012.

Indicator	Coventry	Progress	Target
Average employment rate	66.9%	✓	✓
JSA claimants	3.4%	✓	✓
NEET 16-19	7.4%	✘	✘
JSA 18-24	3.8%	✓	✓
NVQ4+	29.7%	✓	✓

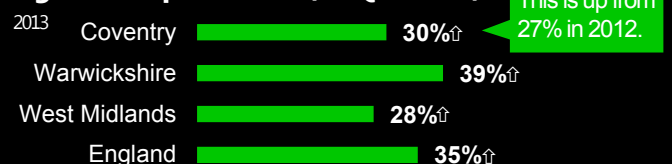
There are more NEETs aged 16-19.



Fewer JSA claimants aged 18-24 in Coventry.



Increase in working-aged people with higher-level qualifications (NVQ Level 4+)



Reducing the impact of poverty

Income and earnings

Coventry's gross disposable household income (GDHI) was £13,374 per head in 2012 (at current prices), up from £13,135 in 2011, an increase of 1.8%. However, Coventry's GDHI have not kept pace with its neighbours: £17,782 in Warwickshire (up 3.6%); £14,744 in the region (up 3.0%) and £17,066 in England (up 3.2%).

The median annual pay in Coventry increased by 0.7% to £21,482 (2013). Bigger increases have been seen elsewhere: £23,807 in Warwickshire (up 4.2%); £20,198 in the wider metropolitan area (up 2.7%); £20,619 in the region (up 3.4%), and £22,204 in England (up 1.8%).

Living wage

In August 2013, the Council implemented the Living Wage for its employees. It is hoped that this will encourage other organisations in Coventry to follow. The Council's Social Value Policy also includes payment of Living Wage as one of the criteria the Council will consider in its procurement.

Credit unions

Credit unions offer low cost loans to families, so that they can avoid excessive interest rates charged by pay-day and doorstep lenders. The Council agreed to provide grant funding to support credit unions and has offered £42k per year in grant aid funding to the two existing credit unions, New Central Credit Union and Coventry East Credit Union, under the condition that credit unions demonstrate year on year growth in membership.

Fuel poverty

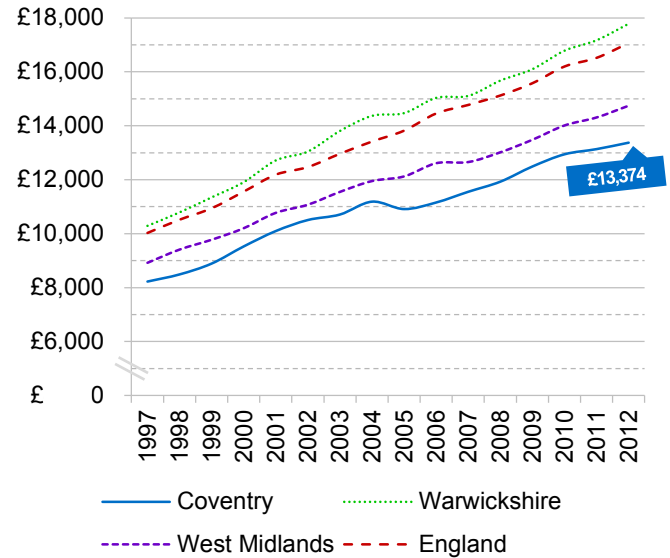
A household is in fuel poverty if their required fuel costs are above the national median level and if they spent that amount they would be left with an income below the official poverty line. In 2013/14, the Council secured a £563k grant secured from the Department of Energy and Climate Change to support disabled people by improving the energy efficiency of their homes. It also produced an updated online aerial thermal map of the whole city, so that residents can compare the level of heat being lost through their roof.

Advice and information

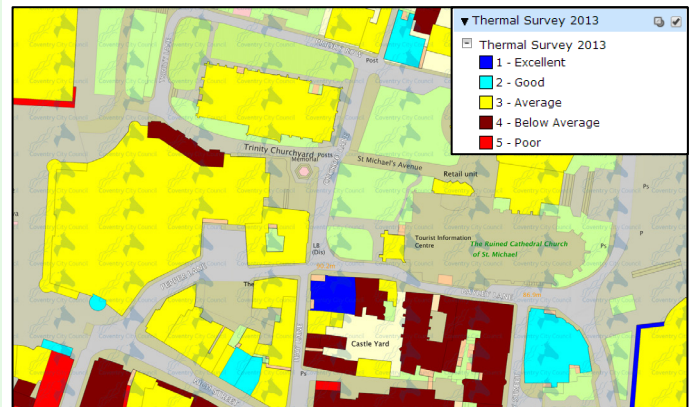
The government's Welfare Reform programme is intended to cut the welfare bill and make the system fairer to "make work pay". However, such cuts disproportionately affect poorer areas. In Coventry, welfare reform costs the local economy an estimated £112 million per year. Last July, the Coventry Partnership launched a welfare reform booklet and video, setting out the changes being introduced and the local help available to help plan for the future. The Council is also monitoring the combined impact of the reforms on local people, to ensure that services and support are coordinated. Find out more at www.coventry.gov.uk/welfarereform/.

Indicator	Coventry	Progress	Target
Gross disposable household income	£13,374	✓	✓
Median annual pay	£21,482	✓	✓
Credit Union membership	N/A	N/A	N/A

Gross disposable household income (GDHI) per head



at current prices
(ONS, 2014)



The aerial thermal map displaying the results of the Thermal Survey 2013 can be found online at www.coventry.gov.uk/thermalmap/



The benefits and tax credits are changing booklet set out how residents can plan and prepare for Welfare Reform.

Increasing the supply, choice and quality of housing

The Coventry & Warwickshire Joint Strategic Housing Market Assessment identified a mid-point need between 3,335 to 4,100 homes per year from 2011-31. Taking into account the prevailing economic conditions, the study projects a mid-point need of 3,750 homes per year in Coventry and Warwickshire; including 1,180 in Coventry. (GL Hearn, 2013)

The Council is encouraging the growth of larger homes in the city and aspirational housing – this will help address the shortage of homes suitable for larger families and help increase the Council Tax base, which will, in turn, help the Council deliver services to the most vulnerable residents. In 2013/14, there were over 900 new homes completed, with an increase in number of four bedroom homes for the first time in nine years (29% of all completions).

1,340 affordable housing units have been created in Coventry between 2010/11 and 2013/14. Affordable housing includes social rent, affordable rent, intermediate rent and affordable home ownership. This is a rate of 409 per 100,000 residents; compared to 319 in the West Midlands Metropolitan Area and 367 overall. Empty homes may cause problems if it is left unattended and not secure – attracting vandalism, fly tipping and anti-social behaviour. In 2013/14, a total of 212 empty properties were bought back into residential use. Residents can report empty homes online at www.coventry.gov.uk/emptyproperties/

Increasing the range of opportunities for people to access arts and cultural events

The Council has agreed it should look to putting forward a UK City of Culture Bid in 2021 and a European Capital of Culture Bid in 2023.

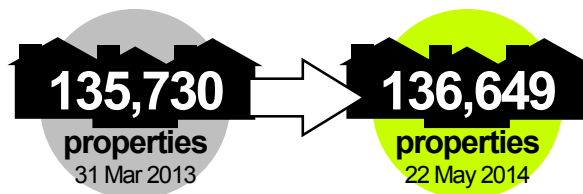
In 2013/14, the Council worked with Serious Games Institute to create a new Visit Coventry & Warwickshire app to better promote and integrate the area’s cultural and heritage offer. The app contains interactive features including location-aware guided tours, augmented photographs and rewards. New websites targeted at different visitors have also been launched: for tourists (www.visitcoventryandwarwickshire.co.uk); conferences (www.conferencecoventryandwarwickshire.co.uk); and for city centre shopping (www.discovercoventry.co.uk).

The city’s heritage assets have also been working more closely together. Eight major arts and cultural organisations operating in Coventry & Warwickshire formed “CW8”, a strategic arts partnership that aims to help “promote the fact that art, creativity, myth, spirituality, product and sporting innovation have been fundamental to the success of Coventry & Warwickshire through the ages”.

Indicator	Coventry	Progress	Target
Council Tax base	136,649	✓	✓
Properties in higher Council Tax bands	29.03%	✓	✓

Council Tax base

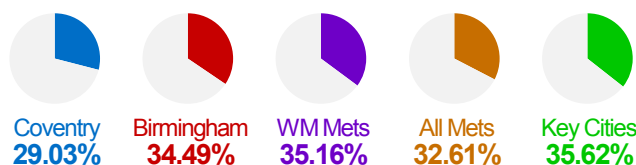
The Council tax base increased by 919 properties:



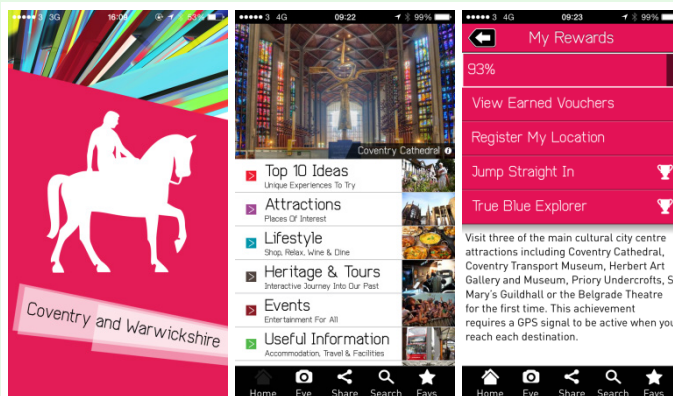
There was a growth in housing at the higher Council Tax bands – a proxy for larger or aspirational housing.



...however, Coventry has relatively few properties in the higher Council Tax bands:



Comparisons made with other urban areas – because England figures and West Midlands Region figures are skewed by figures for rural authorities (houses in the countryside are larger).



The Visit Coventry and Warwickshire app is available for iPhones, iPads and Android, via the App Store and Google Play.

Flash fact CW8

- 3.1 million visitors**
- £88 million turnover** per year
- 1,357 jobs created** (full time equivalents)
- 1,150 volunteers** (130k hours per year)
- 265k education visits** per year
- 3,251 events** last year
- £171 million for the local economy**



Locally committed

Improving the quality of life for Coventry people



Executive summary

The Council wants a good quality of life for everyone. In the current financial climate the Council cannot provide as many services as it once did. Although the Council will continue to protect and support the most vulnerable people it will increasingly work with residents and communities so that they can do more for themselves.

Improving the quality of life for Coventry people

Attractive, cleaner and greener – the overall quality of roads has been maintained. There has been a reduction in fly tipping, achieved through working with residents.

Recycling levels have gone down very slightly, but new initiatives such as the collection of recycling from flats, should improve recycling rates in the coming year.

Safety – overall crime reduced by 1%, with most improvement in the areas of burglary, violence, and anti-social behaviour.

Education – results last summer were mixed, with some improvement at the end of Year 6 (Key Stage 2) but slightly down at GCSE (Key Stage 4). The number of pupils attending a good or outstanding school as judged by Ofsted showed significant improvement in primary schools but there was a decline for secondary schools.

Health – life expectancy for men in the city has improved, and has stayed the same for women. More 40-74 year olds took up NHS health checks this year; and smokers taking up stop smoking services in Coventry have been more successful at quitting than the national average.

Protecting & supporting our most vulnerable people

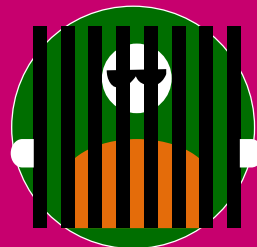
There continues to be significant challenges in children's social care. The city continues to have very high numbers of children known to social care, and an increasing number of referrals. Following the inadequate Ofsted judgement, an independent Children's Improvement Board has been set up to monitor the service and the implementation of the Improvement Plan. This includes the setting up of a multi-agency safeguarding hub (MASH). An independent chair has been appointed to the Adults Safeguarding Board, giving the board more independence. There has been an increase in the take up of personal budgets and direct payments for adult social care users. Tackling domestic violence and abuse is a key priority for the city. Four new services have been commissioned starting in September 2014 to help people experiencing domestic violence and abuse through a more active and interventionist approach.

The Council continues to work with local residents to improve the quality of life for Coventry people



11.6% fewer fly-tips

working with communities to raise awareness and change culture



1.1% fewer crimes

reduction in violent crime but some rises in theft and fraud



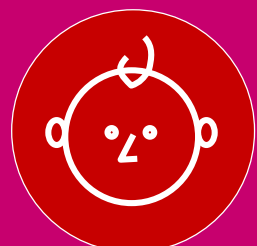
56.6% 5 A*-C GCSE (inc/1 English & Maths)

but some improvement for disadvantaged/vulnerable groups



2x more health checks

helping prevent heart disease, stroke, diabetes and kidney disease



648 Looked After Children

high numbers of looked after children and social care referrals



56.2% adult social care users with a personal budget

giving people choice and control over their own lives

We are committed to improving the quality of life for Coventry people by working with local communities to:

Create an attractive, cleaner and greener city

Maintaining the street scene

The results of the annual network condition survey show that improvements or a steady state continues to be maintained across all road types. This provides assurance that the Council is repairing the areas of the network in most need of work. During 2013/14, a further 54 miles of carriageway and 8.5 miles of footways have had treatment programmes undertaken on them.

Fly tipping reduced by 11.6% from 2,837 in 2012/13, to 2,508 fly tips in 2013/14. Fly tipping is a perennial problem but has been successfully reduced by employing a number of specific projects and measures. Fly tipping is actively mapped and resources targeted at these areas. Projects like 'Care 4 Our Area' and 'Hot Streets' have been designed to educate and raise resident's awareness of the problem to help to change the underlying culture. In addition most vulnerable sites continue to be protected with physical barriers and camera surveillance.

Indicator	Coventry	Progress	Target
Roads and footways which are in good or acceptable condition...			
...principal roads A roads	95%	✓	✓
...non principal roads B & C roads	88%	=	✓
...unclassified roads	86%	✓	✓
...footways	45%	=	✓
Fly tips	2,508	✓	✓

The Council's forthcoming Street Scene Strategy will have a new performance measure intended to assess the overall condition and cleanliness of the street scene.



Encouraging people to reduce, reuse and recycle their waste

The percentage of household waste recycled and composted reduced by 0.5% from 36.3% to 35.8%. The current recycling scheme has been running since 2009/10 and therefore it was expected that levels would plateau.

With the recruitment of for recycling champions, work on the inclusion of flats and participation monitoring it is hoped to boost the percentage recycled.

There has been an overall increase in residual household waste collected (up 2.55%) which follows the trend across the country and is a sign of economic recovery.

Indicator	Coventry	Progress	Target
Household waste recycled and composted	35.8%	✗	✗

Satisfaction with refuse collection has improved and is better than the national average.



86% satisfied with refuse collection



87% satisfied with recycling

Telephone Survey of 1,100 Coventry residents, April 2014

The upkeep of parks and open spaces

The War Memorial Park was awarded Green Flag status during 2013/14; this is a national standard for the quality of parks. Heritage Lottery Funding and Big Lottery Funding secured through the Friends of the Park Group has helped the service to improve and restore many features in the park. Four other parks maintained their Green Flag status.

The Council recognises the importance of having good quality parks and open spaces across the whole of the city and a target has been set to draft management plan for three parks in deprived neighbourhoods by August 2014. These are: Edgwick (Foleshill), Willenhall Wood (Willenhall) and Prior Deram (Westwood).

Indicator	Coventry	Progress	Target
Completed management plans for parks in deprived neighbourhoods	In progress	N/A	3 draft plans by August 2014

The Friends of the War Memorial Park have helped...



secure funding



plant flowers

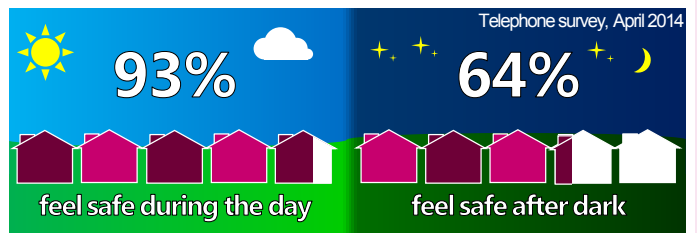


develop walking trails

Make communities safer together with the police, to reduce crime and anti-social behaviour

The total number of recorded crimes in the year to March 2014 (21,574) was a 1.1% reduction on the previous year although the target reduction of 4% was not achieved. The Coventry Police and Crime Board has focused most activity on dealing with burglary, violence and anti-social behaviour. In these areas there have been some more significant reductions in crime. Burglary dwellings reduced by 15.6% (352 fewer break ins) Violence also fell by 2.2% (52 less crimes). Coventry was the only local authority to reduce violent crime with an increase being seen across all other areas of the West Midlands Force. Anti-social behaviour reported to the police has also reduced to the lowest level since the recording started in 2006. There has been a rise in some instances of theft, for example the theft of pedal cycles and fraud. Crime Survey for England and Wales (CSEW) data also suggest that crime is on an overall downward trend. People's perception of crime appears to remain unchanged, the results of the April 2014 telephone survey show a high percentage of residents who say that they feel safe in their local area in the day (93%) and after dark (64%).

Indicator	Coventry	Progress	Target
Crimes	21,574	✓	✗
Residents who feel safe in their local area...			
...during the day	93%	=	
...after dark	64%	=	



Improving educational outcomes by working with schools to continue to improve standards

Attainment of pupils

The latest attainment results available are for summer 2013 and show a mixed position. At the end of Year 6 (Key Stage 2) there was a 1% improvement overall, with attainment improving in writing but not in reading or mathematics. The target to meet the England average was not achieved but the gap was narrowed.

At GCSE (Key Stage 4) the proportion of pupils achieving 5 A*-C in English and Maths decreased from 58.7% in 2012 (the best ever result for Coventry students) to 56.6% in 2013; this was below the national average of 60.6%. Achievement for key vulnerable groups showed overall improvement across most groups.

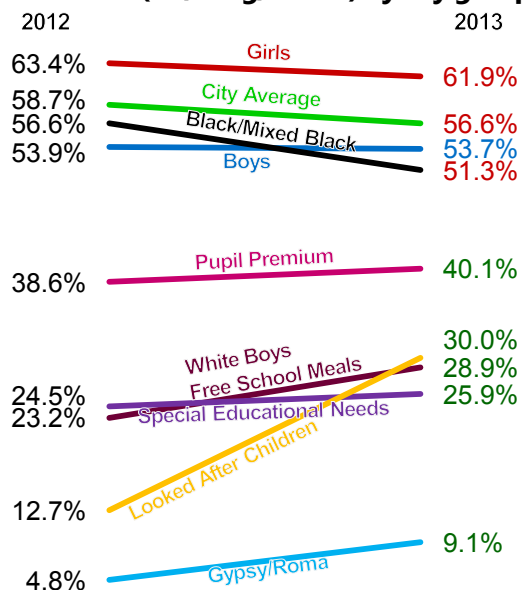
School inspections

The target in Coventry's Education Improvement Strategy 2013-15 is for all pupils to attend a school that is good or outstanding by September 2015. There has been good progress for pupils attending Coventry primary schools from 59.8% in March 2013 to 72% in April 2014. This compares with a national comparator of 79%.

However, for pupils attending secondary schools the percentage has gone down from 85.6% March 13 to 66% in April 2014. This compares to a national comparator of 75%. Four secondary schools previously inspected as good moved to two requiring improvement and two inadequate as a result of inspections in 2013/14. This suggests that the 100% target is unlikely to be achieved.

Indicator	Coventry	Progress	Target
Attaining Level 4 or above in reading, writing and maths (KS2)	71%	✓	✗
Attaining 5+ GCSEs at grades A*-C, including English and Maths (KS4)	56.6%	✗	✗
% making expected progress from Key Stage 2 to 4 in...			
... English	69.8%	✓	✗
... Maths	68.5%	✗	✗

5+ GCSE at A*-C (inc/I Eng/Maths) by key groups



Indicator	Coventry	Progress	Target
% of pupils attending schools judged good/outstanding:			
... Primary	72%	✓	✓
... Secondary	66%	✗	✗

Helping them lead healthier lifestyles

The most recent figures, for 2010-12, indicate that life expectancy has improved for males and stayed the same for females. However, there continues to be significant variations across the city. In 2013, the Council was chosen to be one of seven Marmot cities and a work programme to reduce health inequalities has been created; overseen by the Marmot Steering Group. It is widely recognised that socio-economic factors such as employment, attainment and environment have a significant impact on people's overall health and this is integrated into the Council's plans and priorities.

The Council has a number of projects to help to influence people's behaviour and to take responsibility for their own health and lifestyles. This includes the take up of health checks, physical activity, healthy diet and reducing smoking and alcohol intake. The take-up of NHS health checks for 40-74 year olds doubled from 4,538 in 2012/13 to 9,324 in 2013/14.

Coventry's smoking quit rate has improved steadily and is now above the national average. In 2013/14, 53.4% of people who took up stop smoking services remained quitters when asked four weeks later. Good performance of stop smoking services along with a range of initiatives to make smoking less acceptable in the city has helped lead to consistently falling prevalence of smoking. Current challenges include promoting physical activity, reducing falls and the prevalence of HIV.

Helping people to maintain their independence and supporting them when they need help

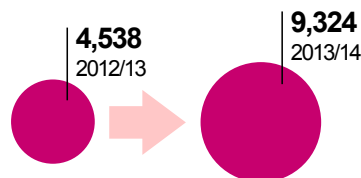
There has been an increase in the number of adult social care users who have a personal budget enabling them to exercise choice where they wish to, in determining the services they need and how to access them.

New ways of delivering services have been implemented to promote independence and choice, including the launch of an equipment website, EasyLivingAids, to give people more information about what is available and relocation of disability day opportunities closer to the city so that service users are able to be more actively involved in their local community.

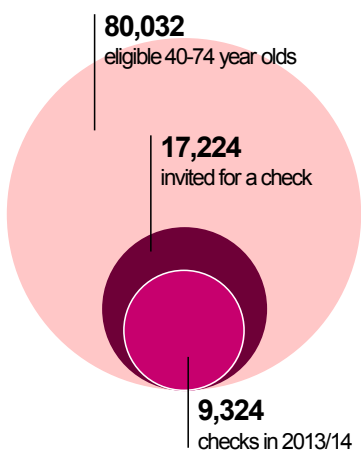
A new acute hospital service has been introduced to provide more intense support over a seven day period for people coming into hospital through accident and emergency services. The aim is to reduce the overall stay in hospital and get people home sooner. A new Personalisation and Commissioning Strategy is being developed and will be implemented in 2014 with a continued focus on delivering services in new ways and helping to maintain the independence of individuals.

Indicator	Coventry	Progress	Target
Life expectancy at birth (in years) for...			
...males	78.1 2010-12	✓	✓
...females	82.1 2010-12	=	=
Smoking quitters from stop smoking services	53.4% 2013/14	N/A	N/A

2x growth in NHS health checks



... but there's a lot more to do:



2014/15 target of 3,000 checks per quarter.

Indicator	Coventry	Progress	Target
Adult social care users with...			
...a personal budget	56.2%	✓	✗
...a direct payment	16.3%	✓	✓

living well with Dementia
Coventry and Warwickshire

The Council secured £370,000 in Department of Health capital grant funding to make physical improvements to residential environments and make them more 'dementia friendly.'

Together with Warwickshire County Council, and partners from the public, private and voluntary sector, the Council works to raise awareness of dementia, provide support and improve access to information. Find out more at www.livingwellwithdementia.org.

...especially for our most vulnerable residents by:

Protecting and supporting our most vulnerable people

Keeping children and adults safe from harm

Coventry continues to have a very high number of children known to social care, and an increasing number of referrals. This has placed immense challenges on children's social care. Following the inadequate Ofsted judgement, the Council has pledged to make rapid improvements. A new independent Coventry Children's Improvement Board is tasked with monitoring the service to ensure that children are safe; child protection is effective; the voice of the child is listened to and acted upon; improving co-ordination of multi-agency protection; and a coherent early help offer involving midwives, health visitors and children centre staff. It has also invested additional monies to help fund the cost of additional looked after children numbers (£2.6m) and temporary social work staff (£0.8m). Recognising that different agencies such as the police, hospitals, GPs, and the Council all have a role in keeping children safe, a multi-agency safeguarding hub (MASH) is being set up, bringing together key professionals to facilitate early, better quality information sharing, analysis and decision-making, to safeguard vulnerable children and young people more effectively.

The safeguarding of adults is overseen by the Safeguarding Adults Board. A new chair has been appointed with the aim of giving more independence to the board. The increase in adult safeguarding alerts is due to greater awareness and the figure of 1,002 alerts is comparable with the England average of 955 and West Midlands Region average of 1,000.

Improving services for people experiencing domestic violence and abuse (DVA)

The Crime Survey of England and Wales (CSEW) suggest 7% of women and 4% of men experienced domestic abuse in 2012/13. Local Strategic Assessment 2014/15 data suggests that 3,690 to 4,590 people in Coventry contacted at least one local DVA service in 2013 (85% female; 15% male). This underestimates the true extent of DVA in Coventry – CSEW estimates suggest some 11,000 women and 7,000 men experience DVA each year. Following the Ofsted inspection, DVA notifications are now jointly screened between social care and the police. This makes it easier to share information and assess risk to children. New services have been commissioned, starting in September 2014. These will provide another 14 units for women experiencing DVA; provide accommodation for men for the first time; and increase aftercare support to help 200 children affected by DVA. The new services will take on an active and interventionist approach; challenging unacceptable and criminal behaviour of perpetrators and encouraging victims to leave violent and unhealthy relationships.

Indicator	Coventry	Progress	Target
Looked after children rate per 10,000 population under 18*	91 Feb 2014	✘	✘
Adult safeguarding alerts	1,002	✔	✔
Percentage of completed safeguarding referrals where the adult at risk feels safer	90.4%	N/A	Baseline Year
Conceptions to girls aged under 18 (rate per 1,000 15-17 year olds)	38.6	✔	✔

*648 looked after children as at 28 February 2014.



A Multi Agency Safeguarding Hub (MASH) is being set up in Coventry. It will see workers from key partners responsible for safeguarding children in Coventry co-located in one building for the first time. The Coventry MASH will begin its operations from September 2014.

Indicator	Coventry	Progress	Target
Domestic violence/abuse victims known to the police	3,846	N/A	N/A
Repeat victims of domestic violence reported*	22.3%	N/A	Baseline Year

*856 individuals.



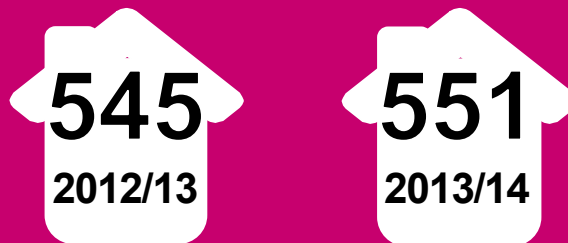
Last November, the Council participated in White Ribbon Day, a global campaign to raise awareness of abuse against women. The project entitled Daphne ICEBERG – a metaphor used to denote the under-reporting of domestic abuse across Europe – has been set up to encourage victims of domestic violence and abuse to report the crime. Find out more about the Campaign at www.whiteribboncampaign.co.uk and ICEBERG at www.iceberg-project.eu.

Preventing homelessness and helping people who do become homeless

The Housing & Homelessness Strategy 2013-18 sets out the Council's vision to "ensure decent homes, housing choice and support for Coventry citizens". It is the first time that the Council combined the housing and homelessness strategies together, recognising that transforming the way that temporary accommodation is used and procured can help improve quality of services for homeless families and those at risk of homelessness – and save money. In October 2013, the Council set out a detailed policy to discharge the main homelessness duty with an offer of accommodation in the private rented sector. This means that the Council can use the private rented sector, thereby increasing the range of properties available to homeless households, enabling them to be offered a suitable settled home more quickly and reducing the time that certain households remain in temporary accommodation, which may include costly Bed & Breakfast accommodation.

Indicator	Coventry	Progress	Target
Households accepted as statutory homeless	551	=	✘

The number of households accepted as statutory homeless has remained stable.



Reducing health inequalities

Giving our children the best start in life

New integrated teams for 0-5 year olds are being developed, bringing together a range of service providers around the needs of families. Two demonstrator sites went live in April and there are now plans to roll out the new approach to the rest of the city.

Early years foundation stage

Children's progress and attainment by age 5 is assessed across seven areas of learning, the prime areas being: communication and language; physical development; and personal, social and emotional development. In 2013, 55.4% of children achieved a good level of development. This is 3% points above the national figure of 51.7% and well above the similar local authority average (statistical neighbours) rate of 47.7%.

Breastfeeding

Breastfeeding has positive health benefits for mother and baby. In the Coventry and Rugby Clinical Commissioning Group area, 44.9% of infants checked in April-December 2013 were totally or partially breastfed at 6-8 weeks.

Excess weight

One in five children at reception are overweight or obese; rising to one in three by Year 6 and over half of adults. The Council promotes healthy weight through healthy eating and physical activity programmes, e.g. Cook and Eat Well and Coventry on the move.

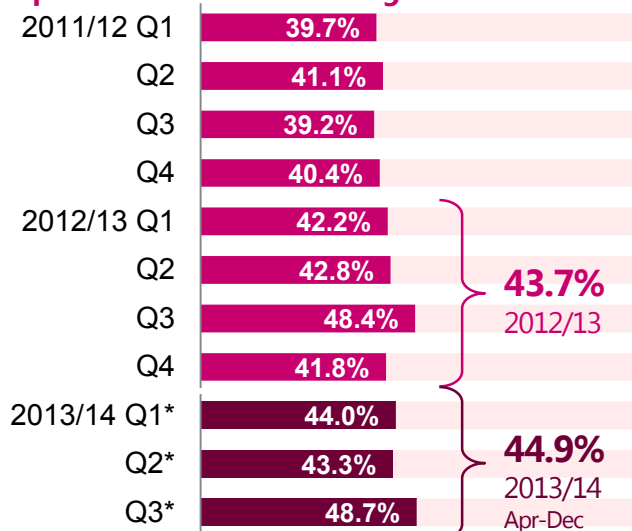
Vaccinations

The World Health Organisation (WHO) target is for 95% of any given population to be immunised. The main vaccinations being monitored are the MMR and the DTaP/IPV/Hib vaccination. Latest data, for 2012/13, suggests vaccination take-up amongst 1, 2 and 5 year olds in Coventry are better than the England average.

Indicator	Coventry	Progress	Target
Achieving a good level of development by age 5*	55.4%	N/A	✔
Gap between the lowest achieving 20% in the early years and the rest*	36.4%	N/A	✔
Breastfeeding rates at 6-8 weeks	44.9%	N/A	N/A

* The way that the indicator is measured changed in 2013 and is not directly comparable with the previous year.

Upward trend in breastfeeding rates at 6-8 weeks



Data for 2011/12 and 2012/13 for the Coventry Teaching Primary Care Trust area. Data for 2013/14 are for the Coventry and Rugby Clinical Commissioning Group area. They are not directly comparable thus progress and target is N/A. Data included here for reference as a flash fact as it is the best available local data. Going forward, NHS England will be reporting only by CCG area.

* Treat with caution; data for 2013-14 do not currently meet the NHS England departmental statistical requirements as the denominator (i.e. number of infants due for a check) exceeds the maximum ONS reported number of live births +20%.



Delivering our priorities

Maximising use of our assets; strong & involved communities



Maximising the use of our assets

The Council Plan priorities are being delivered in the context of further, unprecedented cuts to the Council's budget. Where possible, the Council has tried to maximise the use of its own resources and reduce operating costs. This includes using resources in different ways, with an overall aim to promote economic growth.

This year, the Council's Kickstart programme has continued to look at how services can be delivered in new ways at the same time as maximising the efficiency of staff, property assets and new technology. These steps have been considered essential to manage the financial impact and protect the most vulnerable in the city.

Work has already started to make sure that key milestones are delivered including the move to the Council's new building at Friargate by the end of 2016 and the opening of a new one-stop customer services centre by September 2015. These activities will improve the customer experience and improve the way that the Council works.

Strong and involved communities

The Council cannot do everything it would like to with the resources that it has and therefore its plans increasingly look to involve residents and communities more actively so that they can do more for themselves. The Council's new community development service has been established with the aim of working alongside communities and to involve them in existing projects and the development of new services.

This year, the Council has adopted a Social Value Policy to ensure that the Council gets the greatest benefit for Coventry people from the goods and services it buys.

The Council continues to work closely together with a wide range of partners to assess and mitigate the impact of welfare reform in Coventry.

Maximising our resources



Balanced budget delivered
despite continuing budget cuts



£12.63m savings
through the transformation programme
however, the target of £17.21m has been missed.

Kickstart Programme

The Council's **KICKSTART** principles are to...

Share

working across boundaries to get things done

Responsible and accountable

staff able to take more decisions and risk

Everyone matters

what is right for Coventry people is most important

Simplify

review our rules, guidelines and policies

Flexible and adaptable

work from wherever we're most productive

Improve

continually challenge processes and bureaucracy



We will use our increasingly limited resources effectively to:

Make savings so that we can continue to support front-line services

Rationalising our property portfolio

Operational: The Council is reducing the number of buildings it occupies as part of the move to Friargate and other approved service changes. Last year, the Council closed or withdrew services from 19 buildings in the year and a further six closures planned for 2014/15. The running cost savings amounted to £171,000, and the overall revenue savings from the changes in the way that the operational estate is managed was £964,000. The Council is aiming to increase this saving by another £0.5m in 2014/15. Capital receipts from the sale of former operational properties were £6.42 million.

Commercial: The Council disposed of poor-performing commercial assets generating capital receipts of £1.7m. Net income after disposals grew by £170,000 in the year.

Energy use and carbon emissions

Estimates suggest that there was a 10% reduction in energy use as compared to 2012/13. There was also a reduction of 12% in carbon dioxide emissions generated through local authority operations. A milder winter, reductions in staffing and operational properties, and the introduction of the district heating scheme, Heatline, have helped to achieve this reduction.

Finance

The final revenue outturn shows that the Council achieved a balanced budget in 2013/14 after a contribution of £11.2m to fund proposals arising out the Council's recent Ofsted report as well as other measures to increase the longer term resilience of the Council's financial position. During the year, the Council achieved underspends from across a wide range of service areas, which have helped to absorb overspends incurred principally within social care. The Council also achieved savings of £6.5m within the Asset Management Revenue Account, due in large part to efforts to minimise the level of borrowing and a receipt of a further £4m one-off dividend from its investment in Birmingham Airport.

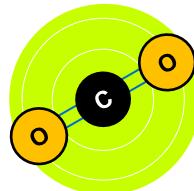
Savings

The Council's Transformation Programme delivered £12.63m in savings in 2013/14, missing the target of £17.21m. This is because the level of savings intended from children's services was not achieved.

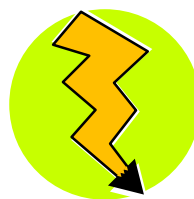
Staffing

The number of full-time equivalent (fte) core posts in the Council (excluding schools) reduced by 249; from 5081 in April 2013 to 4832 in March 2014. The reduction has been achieved through fundamental service reviews and unfilled vacancies. Sickness absence levels have improved to 9.14 days per fte; missing the target of 8.5 days per fte. The Council's approach to occupational health and safety has been recognised by RoSPA, with a gold award.

Indicator	Coventry	Progress	Target
Rationalising property portfolio - revenue savings	£964,000 2013/14	✓	✓
Carbon dioxide emissions from local authority operations	49,820 tonnes est. 2013/14	✓	✓
Total energy use in Council buildings and schools (including fleet)	127,680,147 kWh est. 2013/14	✓	✓



49,820 tonnes
↓12% CO₂ emissions estimated



127,680,147 kWh
↓10% energy use estimated

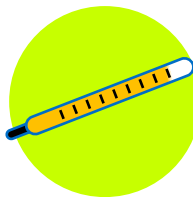
Indicator	Coventry	Progress	Target
Transformation programme savings	£12.63m 2013/14	✗	✗
Core employee headcount (excluding schools)	4,832 fte 2013/14	✓	✓
Working days lost due to sickness absence	9.14 days per fte	✓	✗



£3.75m savings
made by improving the way the Council buys goods and services



-249 fte
reduction in core staffing



9.14 days
sickness absence per fte improved; but not met the target



Coventry City Council achieved the Royal Society for the Prevention of Accidents (RoSPA) gold award for its approach to occupational health and safety for a 3rd consecutive year.

Maximising our income

The Council collected an additional £4 million in Council Tax and £3 million in national non-domestic rates (NNDR) in 2013/14 compared to the previous year. This was as a result of a bigger base and the decision to collect Council Tax on empty properties.

The collection rate was slightly lower than the previous year and also fell short of the operational targets (95.9% for Council Tax and 98.0% for NNDR) – but early indications are that this is in line with national trends due to changes in Welfare Reform.

Indicator	Coventry	Progress	Target
Council Tax collection rate	95.6%	⊗	⊗
NNDR collection rate	97.8%	⊗	⊗

Council Tax



slightly down from last year (95.9%) but +£4m more collected (total of £105m)

Business Rates



slightly down from last year (98.0%) but +£3m more collected

Support the regeneration of Coventry's economy

Utilising the Coventry Investment Fund

The Coventry Investment Fund of £50m was created in December 2013 to support the growth of businesses. It seeks to grow the city's business rate base by helping them access finance that they might otherwise be unable to obtain. In 2013/14, the fund was used to support the second office block in the Friargate business district, and the development of new industrial units at Lythalls Lane.

Wherever possible the Council will take steps to attract external funding to help to regenerate the city. An example of this is the second phase of Public Realm works in the city centre, largely funded from additional grant monies from the European Regional Development Fund (ERDF); Regional Growth Fund; Centro, Homes and Communities Agency (HCA) and the Liveability Fund. In 2013/14, £5.8m of external funding was used to fund the Council's capital programme. The Council has attracted £56.5m in external grant funding to fund programmes such as Friargate bridge deck and the Nucle railway extension in 2014/15.

European Regional Development Fund 2007-2013

Since 2007, the ERDF programmes have invested billions of pounds of funding into local projects. Coventry City Council successfully applied for some £30 million funding under the regional competitiveness and employment programme, set out in the tree diagram below:



(GOV.UK 2007 to 2013 ERDF programmes: progress & achievements)

Adding social value / procuring local contracts

The Public Services (Social Value) Act 2012 came into force on 31 January 2013 and placed a duty on public bodies to consider how the economic, social and environmental well-being of the area in which they operated may be improved. The Council's Social Value Policy sets out how the Council will deliver this through its commissioning and procurement processes.

One way in which the Council can help to create jobs in the city is by increasing its spend with local suppliers in the area. In 2013/14, around a third of the Council's spend on external supplies was with businesses based in Coventry, Solihull and Warwickshire.



Change how we work to become more flexible and adaptable

Putting local people and their needs at the heart

The Council is creating a customer services centre where residents can self-serve and access all of the Council's services in one place, by September 2015. Some recent examples where the Council has brought services closer to customers include: booking diaries for weddings and funeral services; and a new hospital-based scheme for recording deaths, thereby reducing waiting times.

Our workforce

The Council's culture change programme will help create a more flexible and adaptable workforce. The Council is piloting the use of technology: to enable staff to work from home; reduce paper; and promote different ways of working.

Sub-region and shared services

The Coventry and Warwickshire City Deal was agreed between the Government and the Coventry and Warwickshire Local Enterprise Partnership (CWLEP) in January 2014. This is overseen by a Joint Committee consisting of eight local authorities. The Committee has overseen work on the Strategic Economic Plan and Spatial Planning.

The sub-region jointly procures fostering services through a Fostering Framework. This helps improve the quality of purchased placements at a lower unit cost, ensuring that there are consistently good quality foster services for children in the sub-region. It also helps growing the local market for fostering by making it easier for independent fostering agencies with one set of standards and quality checks across the sub-region. In April 2014, the Framework was extended to cover Stoke-on-Trent.



Council employees recognise that they must do everything in their power to save money. Campaigns such as *Green Champions*, run by influential employees, drive the low carbon and resource efficiency agenda within the Council, encouraging colleagues to reduce, reuse and recycle.



Coventry & Warwickshire Local Enterprise Partnership



The Coventry and Warwickshire City Deal has the support of all the local authorities in the sub-region.

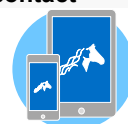
We will have new conversations with residents, communities and partners, enabling them to do more for themselves by:

Encouraging residents to become active citizens

Maximising the use of new technology

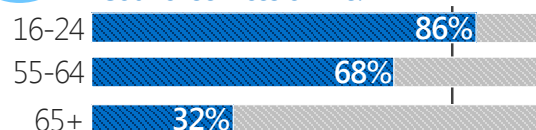
The Council wants to encourage residents to use its services via computers, tablets or smartphones where possible, while ensuring that face to face and telephone contact is reserved for those who really need it. This is what most customers want; is cheaper for the Council; and is available at a time when customers want it. Respondents to the April 2014 telephone survey suggest that the vast majority of residents, across most age groups, are willing to use Council services online. The target set for 2014/15 is to move 20% of transactions (250k) online, and reduce face to face and telephone contact by 26% (-309k) by reducing unavoidable contacts and shifting customers to online services.

Indicator	Coventry	Progress	Target
Move to online transactions	New 2014/15	N/A	20%
Reduction in face to face contact and telephone contact	New 2014/15	N/A	26%



8 in 10

working-aged residents are willing to use Council services online.



81% of working-aged residents are willing to use Council services online: 86% of 16-24 year olds are willing to do so, and for 55-64 year olds, 68% are willing to do so. However, this drops to just 32% among those aged 65+.

Early intervention for families who need it

The Common Assessment Framework (CAF) provides early intervention and support for families with needs, where possible avoiding the need for full social care interventions. Of the 1,685 CAFs during 2013/14, 48.9% (903) of these were closed with a good outcome and a completed action plan. This is a new measure and whilst an operational target of 70% has been set, there is no national data available to compare performance.

Indicator	Coventry	Progress	Target
CAFs closed with all actions complete	48.9%	N/A	✘

Enabling people to exercise choice and control

People with care and support needs should have the opportunity to manage their own support as much as they wish. This means that people are in control of what, when and how this is delivered to match their needs. In 2013/14, 78.5% of respondents said that they had control over their daily life; an improvement on the previous year and better than the regional and national averages.

Indicator	Coventry	Progress	Target
Adult Social Care service users who have control over their daily life	78.5%	✔	✔

Engaging with communities to involve them

The results of the April 2014 Council telephone survey show that 25% of residents surveyed were already involved in their local community. In addition 250 respondents gave their contact details to find out more about getting involved.

Community Development Service

The Council's new Community Development Service was set up in 2013/14 working alongside communities to involve them in key projects happening in the local neighbourhoods. The main aims of the service are supporting community organisations to flourish, involving young people in communities, tackling social isolation and working with faith groups.

Community Grant Fund

The Community Grant Fund, first launched in 2013/14, is intended to help voluntary and community groups throughout Coventry develop their capacity and promote positive sustainable change in local neighbourhoods or communities. In 2013/14, a total of £100,000 was made available with applicants able to bid for up to £5000. In 2014/15, the same amount of money was made available again, with the first round of funding ending on 30 June 2014.

The Pod

The Pod is a Coventry City Council resource for people that are striving to improve their mental health. It supports residents, particularly those who are disenfranchised, from marginalised groups or with mental health difficulties, by helping them build relationships, produce their own solutions and to be involved in the community. It also runs a café, the Revive Café, designed to bring together and connect a rich mix of people in creative ways.

2 of 3



residents agreed the Council should ask local people to do more for themselves.

1 in 4 say they are already fairly or very involved in their local community.

Telephone survey respondents said residents should:



"help take care of elderly or vulnerable people"

(n=288)



"help keep the local area clean"

(n=239)



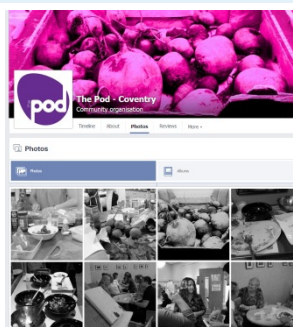
"help keep streets clean and keep people safe"

(n=125)



"be responsible for their own area"

(n=95)



Find out more about the activities available at The Pod on Facebook at www.facebook.com/thepodcoventry/

Key Cities Group

Coventry is a founding member of the Key Cities Group. Established in June 2013, it brings together 22 mid-size cities to share knowledge and develop solutions to problems. It acts as a unified voice and an alliance of shared interests; aiming to promote the cities' mutual economic interests to central government.



Together, the Key Cities have a combined GVA of £124 billion and a population of 6.8 million. Find out more at www.keycities.co.uk

Welfare Reform

The Council has worked with a range of partners through the Coventry Partnership to understand and mitigate the impact of welfare reform on the city.

Activities included ongoing analysis on the differential impact of welfare reform on Coventry residents; road shows to help people look at how the changes would impact on them and to take steps including taking advice on how to manage this; and financial capability courses funded through the National Skills Academy for Financial Services to help people develop their own skills in managing financial affairs and also as trainers to pass these skills on to others.

The Coventry Partnership's annual conference in October 2013 focused on Welfare Reform, attended by 250 representatives from partners from across the voluntary, public and private sectors. This resulted in a large range of actions which have been taken forward by individual partnership groups.



The Coventry Partnership Welfare Reform Conference set out the Government's wide ranging reforms to welfare, and established how members of the Coventry Partnership can all work together to monitor the impact of these changes on local people, the local economy and to provide advice and support where possible. The Conference covered both the national and local perspectives.



Working with the voluntary sector and social enterprises

The Council has continued to develop close working with the voluntary sector and worked alongside them to develop new models of service delivery:

Healthwatch Coventry – the consumer champion for health and social care services, has been commissioned using an innovative co-design process with the local voluntary sector. This will assist the Council and partners to ensure the voice and experiences of local people are heard to improve the planning, delivery and improvement of health and social care services in the city.










Social Value – the Council's Social Value Policy approved in January 2014, offers more genuine opportunities for social enterprises and community and voluntary groups to become involved in the early stages of commissioning and procurement.

World Health Organisation Age Friendly City – this year, the Council has worked with Coventry University and Age UK Coventry and a wide range of people across the City to put together a plan of how, together, they would make Coventry a place where older people can remain healthy, independent and happy long into their old age.







Find out more about Healthwatch Coventry at www.healthwatchcoventry.co.uk.

Council Plan Headline Indicators

Number	Title	Previous Performance	Latest Performance	Comparator	England	Progress	Target	Target Status	More on page...	
 Globally connected										
 Supporting business growth										
CP1.01	Number of enterprises	7,335 March 2012	7,405 (+1%) March 2013	WMM +0.3% March 2013	+1.1% March 2013	✓	↑	✓	6	
 Creating the infrastructure										
CP1.02	Business rates base	£298.2m 2012/13	£299.6m 2013/14	—	—	✓	£296m+ 2013/14	✓	6	
 City centre for the 21st century										
CP1.03	Gross Value Added (£ per head)	£18,145 2011	£18,978 2012	Warks £21,324 2012	£21,937 2012	✓	↑	✓	7	
CP1.04	City centre footfall (year-on-year % change)	-3.5% FY2012/13	0.0% FY2013/14	UK Index -2.6% FY2013/14	—	=	↑	=	7	
 Raising the profile of Coventry										
CP1.05	Visitor trips	7,942,000 2011	7,867,000 2012	—	—	✗	↑	✗	8	
 Jobs for local people										
CP1.06	Average employment rate	64.9% Jan-Dec 2012	66.9% Jan-Dec 2013	WMR 69.2% Jan-Dec 2013	71.5% Jan-Dec 2013	✓	↑	✓	8	
CP1.07a	Job Seekers Allowance (JSA) claimants (seasonally-adjusted)	4.3% Jul 2013	3.4% May 2014	WMR 3.3% May 2014	2.5% May 2014	✓	↓	✓	8	
CP1.07b	16-19 year olds not in education, employment or training (NEET)	5.2% Dec 2012	7.4% Dec 2013	WMR 6.0% Dec 2013	5.3% Dec 2013	✗	↓	✗	8	
CP1.07c	18-24 year olds claiming Jobseeker's Allowance (JSA)	5.4% Dec 2012	3.8% May 2014	WMR 5.3% May 2014	4.1% May 2014	✓	↓	✓	8	
CP1.08	Resident population aged 16-64 qualified to NVQ Level 4+	26.8% Jan-Dec 2012	29.7% Jan-Dec 2013	WMR 28.4% Jan-Dec 2013	35.0% Jan-Dec 2013	✓	↑	✓	8	
 Reducing the impact of poverty										
CP1.09	Gross disposable household income	£13,135 2011	£13,374 2012	WMR £14,744 2012	£17,066 2012	✓	↑	✓	9	
CP1.10	Median annual pay	£21,300 2012	£21,482 2013	WMR £20,619 2013	£22,204 2013	✓	↑	✓	9	
 Supply, choice and quality of housing										
CP1.11	Council Tax base	135,730 31/03/2013	136,649 22/05/2014	—	—	✓	↑	✓	10	
CP1.12	Properties in higher Council Tax bands (C to H)	28.92% 31/03/2013	29.03% 22/05/2014	WMM 35.16% 31/03/2014	55.48% 31/03/2014	✓	↑	✓	10	
 Locally committed										
 Attractive, cleaner and greener city										
CP2.01	Street scene measure quality indicator	— New measure being developed as part of the forthcoming Street Scene Strategy .								12
Roads and footways which are in good or acceptable condition...										
CP2.02a	...principal roads (A roads)	94% 2012/13	95% 2013/14	—	—	✓	90%+ 2013/14	✓	12	
CP2.02b	...non-principal roads (B & C roads)	88% 2012/13	88% 2013/14	—	—	=	81%+ 2013/14	✓	12	
CP2.02c	...unclassified roads	84% 2012/13	86% 2013/14	—	—	✓	75%+ 2013/14	✓	12	
CP2.02d	...footways	45% 2012/13	45% 2013/14	—	—	=	45%+ 2013/14	✓	12	
CP2.03	Number of fly tips reported in the city	2,837 2012/13	2,508 2013/14	All Mets 4840 2012/13	—	✓	<2,695 2013/14	✓	12	
CP2.04	Household waste recycled and composted	36.3% 2012/13	35.8% 2013/14	All Mets 39.3% 2012/13	41.6% 2012/13	✗	>40% 2013/14	✗	12	
CP2.05	Completed management plans for parks in deprived neighbourhoods	— New for 2013/14	— In progress	—	—	N/A	3 drafts for August 2014	N/A	12	

Council Plan Headline Indicators

Number	Title	Previous Performance	Latest Performance	Comparator	England	Progress	Target	Target Status	More on page...	
 Safer communities										
CP2.06	Total number of crimes (and rate per 1,000 population)	21,843 (67.6) 2012/13	21,574 (66.8) 2013/14 [-1.1%]	B'ham (68.8) Dec 2013	Wolves (66.7) Dec 2013	✓	↓4% 2013/14	✗	13	
CP2.07a	Residents who feel safe in their local area during the day	92% March 2013	93% April 2014	—	—	=	↑	N/A	13	
CP2.07b	Residents who feel safe in their local area after dark	66% March 2013	64% April 2014	—	—	=	↑	N/A	13	
CP2.08	Nuisance behaviour incidents reported	— Proposed indicator for 2014/15 will include reports from 'ifs your call', noise reports and housing associations.								13
 Improving educational outcomes										
CP2.09	Level 4 or above in reading, writing and maths at Key Stage 2	70% 2012	71% 2013	S/N 73% 2013	76% 2013	✓	76%+ 2013	✗	13	
CP2.10	Five good GCSEs (A* to C) including English and Maths	58.7% 2012	56.6% 2013	S/N 58.6% 2013	60.6% 2013	✗	60.6%+ 2013	✗	13	
CP2.11a	Making expected progress from Key Stage 2 to Key Stage 4 in English	68.8% 2012	69.8% 2013	S/N 69.7% 2013	70.4% 2013	✓	70.4%+ 2013	✗	13	
CP2.11b	Making expected progress from Key Stage 2 to Key Stage 4 in Maths	69.5% 2012	68.5% 2013	S/N 68.4% 2013	70.8% 2013	✗	70.8%+ 2013	✗	13	
CP2.12a	Pupils attending primary schools judged good / outstanding by Ofsted	59.8% March 2013	72% April 2014	—	79% April 2014	✓	100% Sept 2015	✓	13	
CP2.12b	Pupils attending secondary schools judged good/outstanding by Ofsted	85.6% March 2013	66% April 2014	—	75% April 2014	✗	100% Sept 2015	✗	13	
 Improving health and wellbeing										
CP2.13a	Male life expectancy at birth	77.6 2009-11	78.1 2010-12	WMR 78.7 2010-12	79.2 2010-12	✓	↑	✓	14	
CP2.13b	Female life expectancy at birth	81.9 2009-11	82.1 2010-12	WMR 82.7 2010-12	83.0 2010-12	=	↑	=	14	
CP2.14	Smoking quitters from stop smoking services	— New for 2013/14	53.4% 2013/14	WMR 50.4% Apr-Dec 2013	51.7% Apr-Dec 2013	N/A	↑	N/A	14	
CP2.15	Adult social care users with a personal budget	55.1% 2012/13	56.2% 2013/14	CIPFA 55.6% 2013/14	55.6% 2012/13	✓	57%+ 2013/14	✗	14	
CP2.16	Adult social care users with a direct payment	14.9% 2012/13	16.3% 2013/14	CIPFA 15% 2013/14	16.4% 2012/13	✓	14.9%+ 2013/14	✓	14	
 Protecting the most vulnerable										
CP2.17	Looked after children rate per 10,000 population under 18	87 March 2013	91 February 2014	—	60 March 2013	✗	↓	✗	15	
CP2.18	Adult safeguarding alerts	805 2012/13	1,002 2013/14	WMR 1,000 2012/13	955 2012/13	✓	800-900+ 2013/14	✓	15	
CP2.19	Completed safeguarding referrals where the adult at risk feels safer	— New for 2013/14	90.4%	—	—	N/A	Baseline year	N/A	15	
CP2.20	Conceptions to girls aged under 18 (rate per 1,000 15-17 year olds)	48.9 2011	38.6 2012	WMM 34.6 2012	27.7 2012	✓	↓	✓	15	
CP2.21	Domestic violence/abuse victims known to the police (crime and non crime)	2,899 2012/13	3,846 2013/14	—	—	N/A	No target set	N/A	15	
CP2.22	Repeat victims of domestic violence reported	— New for 2013/14	22.3% 2013/14	—	—	N/A	↓	N/A	15	
CP2.23	Household accepted as statutory homeless	545 2012/13	551 2013/14	—	—	=	↓	✗	16	
 Reducing health inequalities										
CP2.24	Achieving a good level of development in the early years by age five	— Revised in 2013	55.4% 2013	S/N 47.7% 2013	51.7% 2013	N/A	51.7%+ 2013	✓	16	
CP2.25	Gap between the lowest achieving 20% in the early years and the rest	— Revised in 2013	36.4% 2013	—	36.6% 2013	N/A	<36.6% 2013	✓	16	
CP2.26	Breastfeeding rates at 6-8 weeks (Coventry and Rugby CCG)	— New for 2013/14	44.9% Apr-Dec 2013	—	—	N/A	45.7%+ 2013/14	N/A	16	

Council Plan Headline Indicators

Number	Title	Previous Performance	Latest Performance	Comparator	England	Progress	Target	Target Status	More on page...	
Delivering our priorities										
Maximising the use of our assets reducing operating costs										
CP3.01	Rationalising property portfolio - revenue savings	— New for 2013/14	£964,000 2013/14	—	—	✓	£0.5m	✓	18	
CP3.02	Carbon dioxide emissions from local authority operations	56,359 tonnes 2012/13 actual	49,820 tonnes 2013/14 estimate	—	—	✓	↓	✓	18	
CP3.03	Total energy use in Council buildings and schools (including fleet)	141,473,338 kWh 2012/13 actual	127,680,147 kWh 2013/14 estimate	—	—	✓	↓	✓	18	
CP3.04	Transformation programme savings	£18,900k 2012/13	£12,632k 2013/14	—	—	✗	£17,212k+ 2013/14	✗	18	
CP3.05	Core employee headcount (fte)	5081 April 2013	4832 March 2014	—	—	✓	↓	✓	18	
CP3.06	Working days lost due to sickness absence per fte	9.53 days 2012/13	9.14 days 2013/14	—	—	✓	<8.5days per fte 2013/14	✗	18	
CP3.07	Council Tax collection rate	95.9% 2012/13	95.6% 2013/14	—	—	✗	96%+ 2013/14	✗	19	
CP3.08	National non-domestic rates (NNDR/business rates) collection rate	98.0% 2012/13	97.8% 2013/14	—	—	✗	98.5%+ 2013/14	✗	19	
Active citizens; strong and involved communities										
CP4.01a	Move to online transactions	— Proposed indicator for 2014/15								20
CP4.01b	Reduction in face to face contact and telephone contact	— Proposed indicator for 2014/15								20
CP4.02	Common Assessment Framework (CAFs) closed with all actions complete	— New for 2013/14	48.9% 2013/14	—	—	N/A	70%+ 2013/14	✗	21	
CP4.03	Adult Social Care service users who have control over their daily life	75.9% 2012/13	78.5% 2013/14	CIPFA 76.2% 2012/13	75.9% 2012/13	✓	75.1%+ 2013/14	✓	21	

Abbreviations used: CIPFA = Chartered Institute of Public Finance and Accountancy comparable authorities; S/N = Statistical Neighbours (similar authorities); WMM = West Midlands Metropolitan Area; WMR = West Midlands Region

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Public report
Cabinet Member

Scrutiny Co-ordinating Committee
Cabinet Member (Policing & Equalities)

16 July 2014
04 September 2014

Name of Cabinet Member:

Policing and Equalities - Councillor Townshend

Director Approving Submission of the report:

Executive Director – People

Ward(s) affected:

All

Title:

Dog Control Orders

Is this a key decision?

No

Executive Summary:

During the last twelve months the Council has received complaints concerning dogs in public places which are not adequately supervised by their owners; the majority of dog owners take their responsibilities seriously but unfortunately there remains a minority who do not.

The City Council can adopt Dog Control Orders to assist in dealing with this issue and most neighbouring local authorities have taken this route.

This report explores the various 'Orders' available and proposes that the Council conduct a public consultation exercise to determine which 'Orders' should be adopted and over which areas of land.

Recommendations:

The Scutiny Co-ordinating Committee is recommended to:

- (1) Review the report and make recommendations to Cabinet Member (Policing & Equalities)

The Cabinet Member is requested to:

- (1) Consider any recommendations made by the Scrutiny Co-ordinating Committee

- (2) Instruct Officers to Publically consult:
- a. On a proposal to adopt the following four Dog Control Orders (in addition to the current "Fouling of Land by Dogs" Order): The Dogs on Leads Order; the Dogs on Leads by Direction Order; the Dogs (Specified Maximum) Order; and the Dogs Exclusion Order.
 - b. On the question of whether the five proposed Dog Control Orders should apply to all areas of the City or only some and if so which.
- (3) Approve the increase in the level of the fixed penalty to £80 for breach of any of the Dog Control Orders, with provision for this to be reduced to £50 if paid within 10 days of issue. This is an increase from the current level of £75, reduced to £50 if paid within 10 days of issue.
- (4) Report the findings of the public consultation to a future meeting of the Cabinet Member.

List of Appendices included:

Appendix One: Dog Control Orders in use elsewhere in the country.

Other useful background papers:

None

Has it been or will it be considered by Scrutiny?

Yes, Scutiny Co-ordination Committee – 16th July 2014

Has it been or will it be considered by any other Council Committee, Advisory Panel or other body?

No

Will this report go to Council?

No

Page 3 onwards

**Report title:
Dog Control Orders**

1. Context (or background)

- 1.1 The Council has powers under the Clean Neighbourhood & Environment Act 2005 to create Dog Control Orders (DCOs).
- 1.2 In 2007, the Council created a DCO which allowed Authorised Officers to issue Fixed Penalty Notices to dog foul offenders on any land in the area of the Council, which is open to the air, and to which the public are entitled or permitted to have access.
- 1.3 In recent times the Council has received complaints concerning the anti-social behaviour of a minority of irresponsible dog owners. The Council has powers under this same legislation to create additional DCOs to ensure that owners, in certain parts of the City:-
 - Keep their dog on a lead.
 - Put their dog on a lead if instructed to do so by an Authorised Officer from the Council.
 - Restrict dogs from going into certain places i.e. children's play areas.
 - To limit the number of dogs a person has with them at any one time (which would include professional dog walkers). A number of local authorities have already introduced such DCOs (see Appendix One).
- 1.4 This report explores the options open to the Council in adopting further DCOs.

2. Options considered and recommended proposal

- 2.1 The Council has powers to create a variety of DCOs to help curb the anti-social behaviour by a minority of irresponsible dog owners. Details of the various Orders are listed below and where they can be applied. These Orders are currently in force in the following neighbouring local authorities: Birmingham City Council; Nuneaton & Bedworth Borough Council; Rugby Borough Council; and Warwick District Council.
 - 2.1.1 **The Fouling of Land by Dogs Order.** The Council has already adopted this power. It relates to the dog foul offences on any land in the area of the Council, which is open to the air, and to which the public are entitled or permitted to have access. Failure to clear up after a dog can result in a £75 Fixed Penalty Notice which is reduced to £50 if paid within ten days of issue. The Government grants local authorities discretion in setting the level of Fixed Penalty Notices within a specified range; the maximum permitted fine within the range applicable to Dog Control Order offences is £80.
 - 2.1.2 **The Dogs on Leads Order.** The Council has the power to create an Order which necessitates dogs being kept on a lead at all times in a prescribed area which might be:-
 - formal gardens within the city's parks;
 - all churchyards and graveyards;
 - car parks;
 - all pavements and verges adjoining the highway (as defined by section 142 of the Road Traffic Regulations Act 1984);
 - all sports grounds, fields, parks, and pitches not subject to a Dogs Exclusion Order, when in use for authorised sporting matches;

2.1.3 The Dogs on Leads by Direction Order. In some cases an irresponsible owner may be allowing their dog to cause a nuisance. This Order would require the owner to keep their dog on a lead when told to do so by an Authorised Council Officer, on any land to which the public have access within the City boundary and which is open to the air (including land which is covered but open to the air on at least one side).

2.1.4 The Dogs Exclusion Order. There are parts of the City where the public would expect dogs to be excluded for public health and other specific reasons. This Order would allow the Council to prohibit dogs from specific areas for example: enclosed children's play areas, multi-use games areas, basketball courts, tennis courts, 5-a-side, or skate park sites signed as a "Dog Exclusion Zone". This Order would not apply to those who are Registered Blind or who utilise an Assistance Dog from Dogs for the Disabled, Support Dogs, Canine Partners for Independence, or Hearing Dogs for Deaf People.

2.1.5 The Dogs (Specified Maximum) Order. This particular Order can restrict the number of dogs a person has under their control, on any land to which the public have access within the City boundary and which is open to the air (including land which is covered but open to the air on at least one side).

2.1.6 Penalties. It is proposed that the amount of the Fixed Penalty in relation to any offence in relation to the above mentioned proposed DCOs be the sum of £80 to be paid within 14 days, reduced to £50 if paid within 10 days (£80 is the maximum charge that can be levied by the City Council). If the Fixed Penalty Notice is not paid, it is the Council's policy to prosecute the offender in the Magistrates' Court, where the maximum fine is currently £1000.

2.1.7 Recommendation. It is recommended that the City Council:

- Publically consults:
 - On a proposal to adopt the following four Dog Control Orders (in addition to the current "Fouling of Land by Dogs" Order: The Dogs on Leads Order, the Dogs on Leads by Direction Order, the Dogs (Specified Maximum) Order and the Dogs Exclusion Order;
 - On the question of whether the five proposed Dog Control Orders should apply to all areas of the City or only some and if so which;
- Approve the increase in the level of the fixed penalty to £80 for breach of any of the Dog Control Orders, with provision for this to be reduced to £50 if paid within 10 days of issue. This is an increase from the current level of £75, reduced to £50 if paid within 10 days of issue.
- Report the findings of the public consultation to Cabinet Member in a further report at the end of the consultation period.

3. Results of consultation undertaken

The introduction of DCOs is likely to generate a great deal of public interest and there will be suggestions as to where the 'Orders' should and should not apply; therefore the Council proposes to hold a 30-day consultation period to gather views from the public and partners. If the Council subsequently decides to introduce new DCOs or to amend the existing DCO, then it must publish a Statutory Notice of Intent in a local newspaper and on its website, specifying where the DCOs will apply. The public will then have a further 28 days on which to comment.

4. Timetable for implementing this decision

Paragraph 3 specifies the appropriate timetable for consultations. If the Council decides to proceed with a new or revised DCO, it can be implemented at the end of the statutory 28 day notice period. If the Council decides to further amend the Order(s), then a further statutory 28 day notice period will follow. The aim of the initial public consultation is to gather as many views as possible at an early stage to shape the ultimate DCOs.

5. Comments from the Executive Director, Resources

Finance: No additional resource will be required if, in due course, further Dog Control Orders are adopted. Any additional income generated by the adoption of further Dog Control Orders will be difficult to estimate and will also depend on the actual Orders adopted following consultation. Any extra increase in income will contribute towards Council resources.

Legal: The provisions for creating DCOs are specified in sections 56(4 and 5) of the Clean Neighbourhood and Environment Act 2005 and Regulation 3 of the Dog Control Order (Procedures) Regulations 2006. The DCOs can be introduced and enforced within existing resources.

6. Other implications

None

6.1.1 How will this contribute to achievement of the Council's key objectives / corporate priorities (corporate plan/scorecard) / organisational blueprint / Local Area Agreement (or Coventry Sustainable Community Strategy)?

6.1.2 There are clear research findings that show that the local environmental quality in a person's living environment has a significant impact on their health and well-being. Residents in areas which have a low environmental quality often have an increased "fear of crime". This particular tool will contribute to the Council's key objectives to 'create an attractive, cleaner and greener city' and 'make communities safer together with the police, to reduce crime and anti-social behaviour'.

6.2 How is risk being managed?

None

6.3 What is the impact on the organisation?

None

6.4 Equalities / EIA

None

6.5 Implications for (or impact on) the environment

See 6.1.1

6.6 Implications for partner organisations?

If the DCOs are adopted then colleagues in the Police Service will also have powers to issue fixed penalty notices under these 'Orders'.

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Name and job title: Head of Environmental Services
Directorate: People Directorate

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Enquiries should be directed to the above person.

Contributor/approver name	Title	Directorate or organisation	Date doc sent out	Date response received or approved
Contributors:				
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Phil Hibberd	Pest Control and Animal Welfare Officer	People Directorate	16.05.14	21.05.14
Graham Hood	Head of Street Scene & Green Spaces	Place Directorate	16.05.14	27.05.14
Ces Edwards	Head of Parks & Open Spaces	Place Directorate	16.05.14	23.05.14
Usha Patel	Governance Services Officer	Resources Directorate	16.05.14	16.05.14
Names of approvers for submission: (officers and members)				
Finance: Diane Jones	Lead Accountant	Resources Directorate	16.05.14	16.05.14
Legal: Andrew Burton	Solicitor	Resources Directorate	24.04.14	24.04.14
Sara Roach for Brian Walsh	Deputy Director	People Directorate	27.05.14	28.05.14
Members: Councillor Phillip Townshend	Cabinet Member	Policing and Equalities	28.05.14	30.05.14

This report is published on the Council's website:
www.coventry.gov.uk/councilmeetings

Appendix One: Dog Control Orders in use elsewhere in the country.

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Type of Order	Rugby BC	Manchester CC	Nuneaton BC	Birmingham CC	Preston CC	Leicester CC	Hackney BC	Plymouth CC	Bristol CC	Leeds CC	Cheltenham CC
1. Fouling of Land by Dogs Order	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
2. Dogs on Leads Order	✓	✓	✓	✓	✓		✓	✓	✓	✓	✓
- All public roads, adjoining footways and verges.	✓	✓	✓	✓	✓		✓			✓	✓
- Council owned cemeteries	✓	✓	✓	✓	✓		✓	✓	✓	✓	✓
- All churchyards	✓	✓	✓	✓	✓		✓	✓		✓	
- Specific areas of Council parks	✓	✓	✓	✓	✓		✓	✓	✓		
- Car parks			✓	✓			✓	✓	✓		
3. Exclusion of Dogs from Land Order	✓	✓	✓	✓	✓	✓	✓	✓		✓	✓
- Enclosed children's play areas	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
- School grounds		✓		✓	✓	✓	✓	✓	✓	✓	
- Multi-use games areas and sports courts		✓		✓	✓	✓	✓	✓			✓
- Designated areas in parks		✓	✓		✓	✓	✓	✓	✓	✓	✓
- Marked pitches where games are in play		✓			✓	✓	✓	✓	✓		
4. The Dogs on Leads by Direction Order	✓	✓		✓	✓	✓	✓	✓	✓	✓	✓
5. The Dogs(Specified Maximum) Order		✓		✓							
- More than 4 dogs on open land		✓		✓							



Coventry City Council

Public report

Report to

Scrutiny Co-ordination Committee

16th July, 2014

Report of

Councillor Gingell

Title

Report Back on the Work Of Outside Bodies – Coventry Older Peoples Partnership 2013

1 Purpose of the Report

This report sets out details of the work of Coventry's Older Peoples Partnership over the preceding twelve months and details of attendance by the City Council's representatives.

2 Recommendations

It is recommended that:

- 2.1 Cabinet Member (Health and Adult Services) and Shadow Cabinet Member (Health and Adult Services) provide their support of the work of Coventry's Older People's Partnership through their continued appointment to the Older People's Partnership.
- 2.2 Cabinet Member (Health and Adult Services) and Shadow Cabinet Member (Health and Adult Services) attend Partnership meetings in person/through a substitute or receive a briefing on content and actions decided upon, where attendance is not possible.

3 Information on Work of Outside Body

- 3.1 The Older People Partnership consists of representatives from the City Council, the NHS, older people, informal/family carers and the voluntary sector. The Terms of Reference for the Partnership are attached. These have recently been reviewed following changes to the composition of the group and the structures to support it. Essentially, the group provides a mechanism for the City Council and NHS partners to engage in a dialogue with Older People about the key issues facing the City Council and health services as well other issues that are important to members of the partnership.
- 3.2 The Partnership provides a mechanism to engage and consult with stakeholders on issues of major significance as well as informing the progression of discrete pieces of work.
- 3.3 Key areas of work progressed through the Older People's Partnership during the last twelve months have included:
 - Sharing views, and engaging in discussion with colleagues from University Hospital Coventry and Warwickshire (UHCW) regarding a variety of topics including 'care in hospital', dementia and the Francis Report.
 - Discussing and supporting Coventry Older People's Voices forum.

- Participation in consultation processes e.g. A Bolder Community Services Review, Equalities Strategy, the Councils Budget Setting and Coventry Sports Strategy 2013-2023.
- Sharing views and engaging in discussion about Coventry's Dementia Strategy.
- Involvement in the development of the Joint Health & Wellbeing Strategy and the Older Peoples Health Needs Assessment
- Active involvement in Coventry's Age Friendly Cities Initiative.

3.4 For 2014, the Older Peoples Partnership will contribute to:

- a programme of work being initiated by Coventry University, and supported by Age UK and the City Council for Coventry to become an Age Friendly City.
- Engagement and consultation relating to meeting the challenge of budget pressures faced by the City Council and partner organisations.
- The progression of the Older People priority as contained in the Coventry Health and Well-Being Strategy.
- City Council's Adult Social Care Plan

4 Benefits to the City Council of the Appointment

The City Council directly benefits from leading and having a strong presence on the Older People's Partnership. As it is an established group of multiple stakeholders it is a valuable mechanism for open and on-going dialogue regarding health and social issues as they affect older people. Without the group it would be difficult to have this dialogue and would risk the City Council becoming more remote from the people it serves.

5 Attendance Record and Remuneration for the Appointment

Date of Partnership meeting	In attendance
4 th February 2013	Cllr Clifford
4 th April 2013	Cllr Clifford
3 rd June 2013	
5 th August 2013	Cllr Gingell and Cllr Noonan
7 th October 2013	Cllr Gingell and Cllr Noonan
3 rd December 2013	

5.1 Where the Cabinet Member (Health and Adult Services) and Shadow Cabinet Member (Health and Adult Services) have been unable to attend a Partnership meeting a briefing on any key issues discussed or identified has been provided.

5.2 There is no remuneration attached to these appointments.

List of background papers

Proper officer:

Author:

Councillor Gingell - Cabinet Member (Health and Adult Services)
(Any enquiries should be directed to the above)

Other contributors:

Etain McDermott – Partnerships Officer
Jon Reading – Head of Strategic Commissioning

Papers open to Public Inspection

Description of paper

Terms of Reference for the Coventry Older Peoples Partnership

Location People Directorate

Description of paper

Schedule of City Council Appointments to outside Bodies

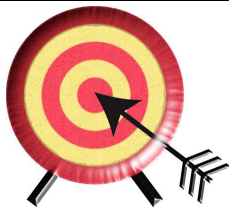
Location CH60

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How we will Work (Terms of Reference)

Updated July 2010



1. Aim

The aim of the Partnership Board is to ensure all people with learning disabilities have more independence and more opportunities to live a fuller life. The Partnership Board will ensure that we have a person-centred approach to all activities and that we deliver the agenda of "Valuing People Now". This will be achieved by working in partnership with people with learning disabilities, carers and all staff and agencies in the City.

	<p>2. What we have to do:</p>
	<p>influence plans for people with learning disabilities and family carers in Coventry</p>
	<p>check we have the right services and support available and that they are working the way we want</p>
	<p>make sure that we have plans for change and that change can happen</p>
	<p>pass information to everyone about the development of services and opportunities</p>
	<p>make sure that everyone knows what is happening and what they have to do</p>

3. How we will do this



We will set up work groups or sub groups when needed to write plans or complete pieces of work that the Board agrees are a priority.



quality



family carers



person centred planning



health



employment



minority ethnic groups



communication



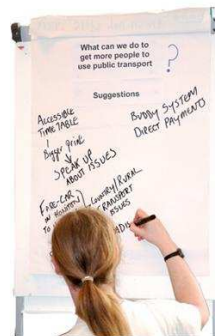
transport



transition



housing



workforce development

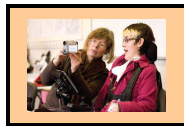


modernising day opportunities



Learning Disability Strategy 2010-2013

The Partnership Board has written the strategy (or plan) to improve the lives of people with learning disabilities. The Strategy has these areas as our priority:



Chapter 1:
Including Everyone



Chapter 2:
Personalisation – starting with the Individual and their family



Chapter 3:
Having a life



Chapter 4:
People as citizens



Chapter 5:
Making it happen



Making sure things have happened

The Strategy will be reviewed annually



Making sure people have a voice

We want to make sure that people with learning disabilities and family carers have a voice. We will make sure that people are able to attend and take part in the Partnership Board meetings. We support the setting up of networks so that we can share information.



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Representatives from each of the Forums to elect their own representatives annually and to provide information to the Valuing People Co-ordinator.

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How often we meet

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Contact Details



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Coventry and Warwickshire **NHS**
Partnership to Lead

Community Services Directorate Community Learning Disabilities Team

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Fax
024 7669 5381

Email
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Websites
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*Director of Community Services
Brian Walsh
Assistant Director of Adult Services
Mark Godfrey
Service Manager
Zandrea Stewart*

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Coventry City Council

Public report

Report to

Scrutiny Co-ordination Committee

16th July, 2014

Report of

Councillor Gingell

Title

Report Back on the Work Of Outside Bodies – Coventry Learning Disabilities Partnership Board 2013

1 Purpose of the Report

This report sets out details of the work of the Coventry Learning Disabilities Partnership Board over the preceding twelve months and details of attendance by the City Council's representatives.

2 Recommendations

It is recommended that:

- 2.1 Cabinet Member (Health and Adult Services) and Shadow Cabinet Member (Health and Adult Services) provide their support of the work of the Coventry Learning Disabilities Partnership Board through their continued appointment to the Learning Disabilities Partnership Board.
- 2.2 The Cabinet Member (Health and Adult Services) and Shadow Cabinet Member (Health and Adult Services) attend Partnership Board meetings in person/through a substitute or receive a briefing on content and actions decided upon, where attendance is not possible.

3 Information on Work of Outside Body

- 3.1 The Learning Disabilities Partnership Board consists of representatives who can contribute to and inform the priorities for adults with a learning disability initiated by Valuing People and Valuing People Now. The constitution of the board includes the City Council, Clinical Commissioning Group, Coventry and Warwickshire Partnership Trust, Self-Advocates, family carers and provider services including voluntary sector representatives. The Terms of Reference for the Partnership are attached.
- 3.2 The Learning Disabilities Partnership Board is the mechanism to engage key stakeholders in the undertaking of annual reporting, the governance, and where required, sign off, of the annual reporting requirements in demonstrating local progress on meeting the Health and Wellbeing priorities of citizens of Coventry with a Learning Disability. It also enables the City Council and NHS partners to engage in dialogue with people with Learning Disabilities and their carers about the key issues facing the City Council and the local health economy as well as the issues that are important to members of the Board. Returns include:

- The annual Joint Health & Social Care Health Self-Assessment
- Regular updates to the Winterbourne Joint Improvement Programme

3.3 Key areas of work and topics covered by the Coventry Learning Disabilities Partnership Board during the last twelve months have included:

- Action planning to address areas for improvement highlighted in the Learning Disabilities Joint Health & Social Care Self-Assessment Framework and Winterbourne.
- Participation in consultation processes e.g. A Bolder Community Services review, the Council's budget setting, Dementia Strategy, Equality Strategy.
- Safeguarding, commissioning and quality assurance.
- Advising on safeguarding in place post Winterbourne
- Hate and Mate Crime & Forced Marriages
- Employment
- Welfare Reforms
- Co-production of Coventry's Learning Disability Strategy (Draft)
- Health updates and discussion on a range of themes, with involvement from Coventry and Warwickshire Partnership Trust, Grapevine and Community Learning Disabilities Nurses

3.4 For 2014, Coventry's Learning Disabilities Partnership Board will contribute to:

- Coventry's response to failings identified at Winterbourne View Hospital and how the Department of Health and the Association of Directors of Adult Social Services (ADASS) recommendations are being taken forward locally
- Coventry's Learning Disabilities Strategy 2013-2017
- Finalising the action plan to address areas for improvement highlighted within the Learning Disabilities Health and Social Care Self-Assessment
- The Commissioning Plan for people with Learning Disabilities
- Discussion and activity relating to current budget pressures facing the City Council and partner organisations.
- Transition from Children's to Adults Teams/SEND Pathways
- City Councils Adult Social Care Plan
- Coventry's response to the Autism Strategy
- Promote and support the roll out of Grapevines Safe Places initiative

4 Benefits to the City Council of the Appointment

The City Council directly benefits from leading and having a strong presence on the Coventry Learning Disabilities Partnership Board. As it is an established group of multiple stakeholders it is a valuable mechanism for open and on-going dialogue regarding health and social issues as they affect people with Learning Disabilities. Without the group it would be difficult to have this dialogue and would risk the City Council becoming more remote from the people it serves.

5 Attendance Record and Remuneration for the Appointment

Date of Board meeting	In attendance
31st January 2013	
28 th March 2013	Cllr Noonan
30th May 2013	Cllr Noonan

25 th July 2013	Cllr Gingell and Cllr Noonan
26 th September 2013	
28 th November 2013	Cllr Noonan

- 5.1 Where the Cabinet Member (Health and Adult Services) and Shadow Cabinet Member (Health and Adult Services) have been unable to attend a Partnership meeting a briefing on any key issues discussed or identified has been provided.
- 5.2 There is no remuneration attached to these appointments.

List of background papers

Proper officer:

Author:

Councillor Mrs Gingell

(Any enquiries should be directed to the above)

Other contributors:

Etain McDermott – Partnerships Officer

Jon Reading – Head of Strategic Commissioning

David Watts - Assistant Director – Adult Social Care Operations

Papers open to Public Inspection

1. Description of paper

Coventry Learning Disabilities Partnership Board “How we will work” Terms of Reference

Location People Directorate

2. Description of paper

Schedule of City Council Appointments to outside Bodies

Location CH60

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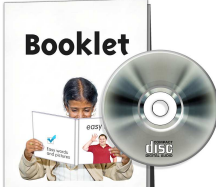

How we will Work (Terms of Reference)

Updated July 2010



1. Aim

The aim of the Partnership Board is to ensure all people with learning disabilities have more independence and more opportunities to live a fuller life. The Partnership Board will ensure that we have a person-centred approach to all activities and that we deliver the agenda of "Valuing People Now". This will be achieved by working in partnership with people with learning disabilities, carers and all staff and agencies in the City.

	<p>2. What we have to do:</p>
	<p>influence plans for people with learning disabilities and family carers in Coventry</p>
	<p>check we have the right services and support available and that they are working the way we want</p>
	<p>make sure that we have plans for change and that change can happen</p>
	<p>pass information to everyone about the development of services and opportunities</p>
	<p>make sure that everyone knows what is happening and what they have to do</p>

3. How we will do this



We will set up work groups or sub groups when needed to write plans or complete pieces of work that the Board agrees are a priority.



quality



family carers



person centred planning



health



employment



minority ethnic groups



communication



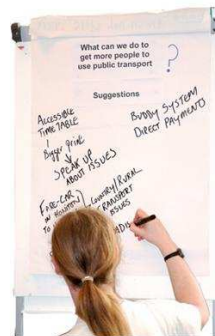
transport



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housing



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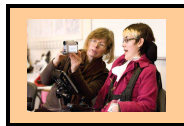


modernising day opportunities



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Chapter 5:
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Coventry and Warwickshire **NHS**
Partnership to Lead

Community Services Directorate Community Learning Disabilities Team

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Websites
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Director of Community Services
Brian Walsh
Assistant Director of Adult Services
Mark Godfrey
Service Manager
Zandrea Stewart

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Coventry City Council

Public report

Report to
Scrutiny Co-ordination Committee

16th July 2014

Report of
Councillor Seamus Walsh

Title
Report Back on the Work of Outside Bodies – West Midlands Fire and Rescue Authority
2013/2014

1 Purpose of the Report

1.1 This report, together with its appendix (which has been prepared at my request by the West Midlands Fire Service), sets out details of the work of the West Midlands Fire and Rescue Authority over the preceding twelve months and the details of attendances at meetings by the City Council's representatives.

2 Recommendations

- 2.1 The Scrutiny Co-ordination Committee notes the vital role that the West Midlands Fire Service plays in providing responsive fire, rescue and emergency services and preventative fire safety advice to the Citizens of Coventry.
- 2.2 In view of this vital role, the City Council is requested to continue to appoint three elected member representatives to the West Midlands Fire and Rescue Authority in 2014-15.

3 Information on Work of Outside Body

- 3.1 The key duty of the Fire Service is to provide emergency cover and to ensure that the number of deaths and injuries from fire and accidents across the West Midlands is reduced, with an ultimate target of zero.
- 3.2 The West Midlands Fire and Rescue Authority is a joint board set up by the seven local authorities within the West Midlands Region, including Coventry. Coventry City Council has three representatives on the Board in 2013-14, who are Councillor Auluck, Councillor Foster and myself, as lead member.
- 3.3 I consider that the West Midlands Fire Service is well organised and it has been praised by the Government, with two of its previous Chief Fire Officers having been appointed as Chief Fire Officers to the Government.

4 Benefits to the City Council of the Appointment

- 4.1 The Fire Authority is one of the Council's key partners in providing a range of vital services to the region and it also plays a key part in responding to any civil emergency and civil emergency planning within the City. As members of the Authority, the City's three representatives play a key role in shaping policy and are able to influence the provision of fire and safety services to the Citizens of Coventry.
- 4.2 The Fire Authority is funded by local authority precept and government grant.

5 Attendance Record and Remuneration for the Appointment

- 5.1 In the period 2013-14 to date, I have attended a total of 5 out of the 5 Fire Authority meetings that have been held. Of the 5 meetings of the Fire Authority and related meetings held during this period, Councillor Foster has attended 3 and Councillor Auluck has attended 4.
- 5.2 Members of the Authority receive a £3,500 basic allowance per annum.

List of background papers

Proper officer:

Author: Telephone 024 7683 1039
Councillor Seamus Walsh
(Any enquiries should be directed to the above)

Other contributors:
Ben Yorke, Administrator, Resources Directorate Telephone: 024 7683 1993

Papers open to Public Inspection

Description of paper **Location** CH60

Schedule of City Council Appointments to Outside Bodies

APPENDIX

COUNCILLOR SEAMUS WALSH
LEAD MEMBER ON THE FIRE AND RESCUE AUTHORITY
FOR COVENTRY CITY COUNCIL

8th April 2014

WEST MIDLANDS FIRE AND RESCUE AUTHORITY

1. Financial Update- Key points

- WMFRA increased precept by £5 a year (at band 'D') in current year
- Produced £3.2 million into base budget
- Enabled balanced budgets in years 2013/14 and 2014/15

- Increased precept by 1.99% for 2014/15
- Gain over 'freeze grant' - £245k in 2014/15 rising to £344k in 2017/18
- Cost to Council Tax payer (band 'D') of precept increases during 2013/2015 is 12p a week
- WMFRA still levies the lowest Band D precept of all 46 Fire and Rescue Authorities

1a. Financial forecasts for 'CSR2' 2015- 2018

WMFRA has already received a provisional grant settlement for 2015/16 which delivers a further cut of £5.84 million. The Chancellor has also indicated further public sector cuts of 14% during 2016/18.

DCLG seems determined to continue capping precept increases at 2% or less. The combination of these 'knowns' would result in deficits in the budget of WMFRA of:

- £.921 million in 2015/16
- £4.057 in 2016/17
- £7.043 in 2017/18

Members will be aware from previous reports that the Fire Authority has already produced savings of £21 million to deal with unprecedented cuts of

26% in formula grant in 2011/15. This has been achieved through recruitment freezes, reshaping our front line fire appliance fleet, reductions in administrative and management costs and through collaboration and shared services with other FRAs. During all this we have protected our front line services, our target 5-minute response time to life-threatening incidents and the vital prevention and protection activities that reduce risk in the community.

1b. Further Cuts and Referendum Option

Finding further cuts of £12 million during 2015/18 will not be possible without serious degradation of the fire and rescue service and will mean a reduction in firefighters and fire stations, a consequent increase in response times and a significant increase in risk to life, property and the local economy. It will also mean the service delivering less prevention and protection activities.

In the event of there being no change in government policy on cuts and precept capping, WMFRA will need to give serious consideration to a consultation exercise and a referendum in May 2016 in order to enable people to take a view on the quality and effectiveness of the fire and rescue service they are prepared to fund through local tax.

2. Industrial Action

Members will be aware that the Fire Brigades Union (FBU) has staged a number of strike periods as part of its national dispute with government about changes to pension arrangements.

Action is suspended at the current time while further negotiations take place between FBU and DCLG

Although this dispute is not with WMFRA or other employers, along with other colleagues on the LGA and NJC, we have been as constructive as possible in attempting to facilitate a solution.

3. Chief Fire Officer

Members may be aware that the previous CFO left the employment of WMFRA last November. With the current acting-CFO Phil Loach we are carrying out a further detailed review of Corporate Board and other senior managers. This will produce further significant saving and is in line with our priority of delivering a lean, accountable and cost-effective management structure at a time of severe financial pressures.

4. Firefighter Recruitment

In the current year (2013/14) and in 2014/15 WMFRA will continue to carry out limited firefighter recruitment to replace some of the 60 uniformed members of staff who leave the service every year, mainly through the normal retirement process.

This will enable us to maintain our numbers of rider-staff at 1322 which supports our operational model, keeps our minimum numbers of fire appliances on the run and our 38 stations operational.

Members will recall that we have reduced our number of pump rescue ladders, which need a crew of 5, from 61 to 41 and added 19 smaller Brigade Response Vehicles (BRVs) operated with a crew of 3.

This enables us to cope with diminished resources and fewer firefighters.

5. HS2 Impact on Fire Service HQ

The Authority has been made aware of proposals by HS2 to CPO a substantial amount of land and car parking facilities at Fire Service HQ in Vauxhall Road, Birmingham. Given the impact on the building of the CPO and future construction works it is anticipated that the Fire Authority will wish to argue that the Service is adversely affected to such a degree that the premises should be acquired in its entirety. Agents are negotiating on our behalf to protect the position of the Authority.

6. Haden Cross Community Fire Station

Building work continues on the new replacement fire station to serve communities in Cradley Heath and Halesowen on the site of the previous Municipal Building, adjacent to Haden Hill Leisure Centre. The station is now expected to be operational by summer 2014.

7. Performance

Performance information for the current year to January is below.

Worryingly the number of house fires continues to be above target in the current year.

It is however, worth noting that to January this year 295 people have been rescued from fires and assisted to safety by fire service personnel.

The service has also attended 1724 road traffic collisions and extricated 359 people who were trapped in vehicles.

This is a reflection of the work carried out by professional staff who deliver effective, efficient and assertive fire fighting and other emergency interventions.

The same crews also deliver a protection and community safety programme which has driven down fires, deaths and injuries significantly over the last 15-years.

As funding from formula grant continues to diminish along with the budgets of our partners in Local Authorities, partnership schemes to reduce emergency incidents are becoming difficult to maintain. This will inevitably lead to increases in incidents and risks to communities.

WMFRA will continue to put the case for the fire sector to the current Government, and to the people who may form the next one, in order to secure the fairer funding and greater local financial flexibility needed to continue to deliver an excellent service.

	Actual 2012/13	Target YTD 2013/14 (Jan)	Actual YTD 2013/14 (Jan)
The number of accidental fires in dwellings	1668	1341	1433
The number of injuries from accidental fires in dwellings	61	56	47
The number of arson fires in dwellings	268	285	223
The number of accidental fires in non-domestic premises	612	531	442
The number of arson fires in non-domestic premises	166	188	139
The number of arson vehicle fires	563	661	550
The number of arson rubbish fires	2486	3043	2207
The number of malicious false alarms calls received	2876	N/A	2259
The number of false alarm calls due to automatic fire alarms in non-domestic premises	3195	2732	2444
The number of false alarm calls due to automatic fire alarms in dwellings	3149	2626	2880

	Actual 2012/13	Target YTD 2013/14 (Jan)	Actual YTD 2013/14 (Jan)
Number of evacuees with brigade assistance from fires (not casualties or rescues)	493	N/A	257
Number of rescues from fires (excluding casualties who are rescued)	58	N/A	38
Number of RTCs attended	2092	N/A	1724
Number of extrications from RTCs	443	N/A	359

Fire deaths in 2011/12

Accidental Dwelling Fires	18
Arson Dwelling Fires	8
Non-Dwelling Fires	2
TOTAL	28

**Councillor Seamus Walsh
Section 41 Member,
West Midlands Fire and Rescue Authority**

April 2014

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Coventry City Council

Public report

Report to

Scrutiny Co-ordination Committee

16th July, 2014

Report of

Councillor McNicholas

Title

Report Back on the Work Of Outside Bodies – Birmingham Airport Holdings Limited

1 Purpose of the Report

- 1.1 This report sets out details of the work of Birmingham Airport Holdings Ltd over the preceding twelve months and details of attendance by the City Council's representatives.

2 Recommendations

- 2.1 It is recommended that the Council should continue to appoint a Director to the Board of Birmingham Airport Holdings Limited.

3 Information on Work of Outside Body

- 3.1 Coventry City Council, like the other six West Midlands Metropolitan District Councils, is a shareholder in Birmingham Airport Holdings Ltd. Birmingham Airport makes a significant contribution to the West Midlands region's economy, acting as an international gateway for business and tourism and providing a catalyst for investment and employment.
- 3.2 The principle activity of Birmingham Airport Holdings Ltd is the operation and management of Birmingham Airport and the provision of facilities and services associated with those operations.
- 3.3 Birmingham Airport declared a £10.8m profit after tax for 2012/13; this compared to £8m in 2011/12. Ordinary Dividends of £6.554m were paid to shareholders in 2012/13 of which the Council's share was £774k. This compared to a payment of £694k for the Council in 2011/12. The Council also received preference dividends of £115k as planned in 2012/13.
- 3.4 During 2012/13 Birmingham Airport undertook some debt restructuring and raised £75 million additional debt with a private placement. This resulted in a one off special dividend payment for all shareholders, of which Coventry's share was £4m.
- 3.5 During the year ending March 2013 Birmingham Airport experienced a second year of passenger growth with a 3.7% increase outperforming the 0.3% growth for the aviation industry as a whole. The year saw the cessation of bmibaby from July with all their services finishing in September 2012. However other operators stepped in with additional services from easyJet, Flybe and Monarch Airlines and growth from full service carriers: Lufthansa; Turkish Airlines; Air France and Aer Arann Regional. Dublin, Dubai and Amsterdam are the largest destinations from Birmingham Airport.

- 3.6 New terminal facilities, including a new lounge were opened in 2012 and the airport continued to develop its infrastructure. During 2012 Monarch Aircraft Engineering began the build of a new 110,000 aircraft maintenance facility by which will be the first UK hangar to accommodate the Boeing 787 Dreamliner as well as other wide-bodied aircraft. The new air traffic control tower became operational in April 2013.
- 3.7 The Airport also launched a major outdoor advertising campaign to attract and “claw back” passengers within its catchment area who travel outside the region to catch flights. Work continued to provide evidence to the Airports Commission on the merit of regional airports such as Birmingham providing capacity for the over-heated South East.
- 3.8 Birmingham Airport was awarded “Airport of the Year” in 2012 at the National Transport Awards in recognition for excellence and its on-going investment programme. Work continues on the new runway extension which is due to be operational in Spring 2014. This will allow aircraft to fly direct to the West Coast of the United States; South America; China and South Africa.

4 Benefits to the City Council of the Appointment

- 4.1 The performance and development of the airport Birmingham Airport Holdings Ltd is of significance to the regional and local economy and the company’s financial performance and issuing of dividends is of direct financial importance to the City Council. The Council’s shareholding is 5.79% of the company’s ordinary shares.
- 4.2 The return on the City Council’s investment in the airport has been relatively low in previous years reflecting the fact that the airport has tended to invest profits into capital investment to sustain the airport as a successful business rather than providing dividends to its shareholders. However, this year has seen the one off special dividend payment of £4m to the Council.
- 4.3 Membership of the Board gives the Council an opportunity to understand and influence the Company, voting as part of the group of seven West Midlands Districts Councils that own shareholdings in the company. It is recommended that the Council should continue to appoint a representative to the Board.

5 What Financial Contribution Does the Council Make to this Organisation

- 5.1 The Council is a shareholder in Birmingham Airport Holdings Ltd with a long term investment of £22.9m on the council’s balance sheet, receiving dividend payments when they are made. See sections 3.3 and 3.4 above for details of dividend payments received in 2012/13.
- 5.2 Given the very challenging financial position facing the Council over the medium term the Council is continuing to actively monitor its investment in Birmingham Airport and consider all options for its holdings. The Council needs to take a view on the returns that can be achieved from its investment under different scenarios and the opportunities that different options may present in the context of the Council’s challenges and priorities.
- 5.3 During the year the seven Districts have been reviewing the structure of the District’s holding of preference shares and ordinary shares in the Birmingham Airport in order to maximise the value of the Districts investment.

6 Remuneration for the Appointment

- 6.1 There is no remuneration associated with this appointment.

List of background papers

Proper officer: Councillor John McNicholas

Author:

Telephone: 024 7683 3156

Councillor John McNicholas

(Any enquiries should be directed to the above)

Other contributors:

Jenni Venn, Assistant Director Policy Partnership and Performance

Jane Murphy, Strategic Finance Manager

Papers open to Public Inspection

Description of paper

Location: CH59

Schedule of City Council Appointments to Outside Bodies

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Coventry City Council

Public report

Report to
Scrutiny Co-ordination

16th July 2014

Report of
Councillor Lucas

Title
Report Back on the Work of Outside Bodies – West Midlands Employers 2013 - 2014

1 Purpose of the Report

1.1 This report sets out details of the work of West Midlands Employers over the preceding twelve months and details of attendance by the City Council's representatives.

2 Recommendations

2.1 It is recommended that the Council continues to nominate a representative to the West Midlands Employers.

3 Information on Work of Outside Body

3.1 West Midlands Employers is the regional employers' organisation bringing together 31 local authorities providing a single and coherent voice for local government to promote the West Midlands on regional & national issues.

3.2 Facilitating local authorities to work together at a sub-regional or regional level and acting as a central hub through which collective views can be drawn together and expressed.

3.3 One of the main aims of the West Midlands Employers is to provide a range of services to support and enhance the capacity of its member's organisations across all aspects of recruitment, management and development of their workforce. The body is funded through subscriptions and income from services.

3.4 West Midlands Employers has identified the following strategic aims for 2013 to 2016:

- Providing high quality services whilst delivering a 10% year on year reduction in West Midlands Employers member subscription rates.
- Stronger engagement and take up of products and services.
- Business growth through sustained levels of core membership to the organisation alongside a diversified customer base within and beyond the region.

- Continued identification, development and growth of shared service initiatives working in partnership with individual and groups of local authority and other public sector clients.
- Strong commercial ethos to ensure people and leadership services remain self-sustaining and have capacity for continued business growth.
- Stronger partnership working with other regional employer organisations.
- National recognised brand identify for West Midlands Employers.
- Strong sector led ownership across political and officer leadership.

3.5 West Midlands Employers also facilitate the sharing of information, experience and best practice across the region.

4 Benefits to the City Council of the Appointment

4.1 The West Midlands Employers organisation is the only regional organisation that brings together and represents all of the interests of the other West Midland local authorities. In doing so, they are able to act as a hub through which collective views on strategic matters can be drawn together and expressed at regional and national levels. The West Midlands Employer organisation also offer a range of activities to local authorities, these include, identifying, representing and advocating the views of member councils at national and EU level on such matters as national pay negotiations, emerging legislation and employment issues. They also maintain links with the Local Government Association and provide information on local government pay rates. The City Council is also able to benefit from having access to research data, benchmarking information, training and development opportunities and build strategic alliances and working partnerships in an attempt to address common priorities, deliver efficiencies and share experience and learning.

5 What Financial Contribution Does the Council Make to this Organisation

5.1 The City Council's annual subscription fee is £15,950.

6 Attendance Record and Remuneration for the Appointment

6.1 The Council's representative on the West Midlands Employers Organisation is Councillor Ann Lucas.

6.2 There is no remuneration associated with the appointment.

List of background papers

Proper officer:

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(Any enquiries should be directed to the above)

Other contributors: Neelesh Sutaria – HR Business Partner
Adrian West

Papers open to Public Inspection

Description of paper

Location: CH59

Schedule of City Council Appointments to Outside Bodies

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Coventry City Council

Public report

REPORT BACK ON CONFERENCE/SEMINAR

REPORT TO: Scrutiny Co-ordination Committee

16th July, 2014

REPORT OF: The Lord Mayor, Councillor Gary Crookes

TITLE: Report back on Civic Delegation to the City of Volgograd

DATE: 7th – 10th May 2014

VENUE: Volgograd, Russia

1. Recommendation

- 1) Scrutiny Co-ordination Committee is recommended to endorse the report of the delegation to the City of Volgograd as part of the 70th anniversary celebrations of the twinning link between the cities of Coventry and Volgograd.
- 2) Scrutiny Co-ordination Committee is asked to endorse the recommendation that officers from the Place Directorate should determine what would be required from Coventry to support the Volgograd Twin Cities Park initiative, including any financial implications for the Council, so that this can be considered further by the Council.

2. Background

The Coventry delegation was invited by the City of Volgograd to attend their city commemorations of the ending of war in Europe in the Second World War.

This visit was also part of the Coventry Volgograd Twin 70 Programme, which includes projects to promote cultural activity and engagement between both cities with a particular focus on young people, to mark the 70th anniversary of the twinning link in 2014. The programme of events also reflect the 2014 bilateral Russian/UK year of culture projects within the programme include:

- Volgograd Children's Orchestra Visit: April 2014
- Exchange Exhibition for Young Visual Artists: June 2014
- Re-launch of the 'Virtual Tablecloth' and Twin 70 website: August 2014

3. Cost of attending

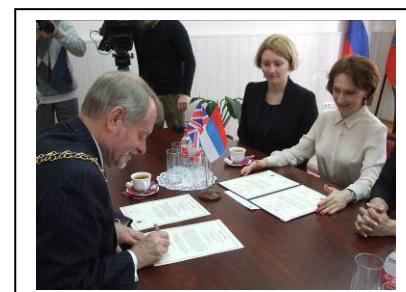
	Costs Approved by Cabinet/Cabinet Member	Total of Actual Costs
Conference Fees	N/A	None
Flights	£425 x 2 (for Lord Mayor and officer)	£510.72 x 2 (for Lord Mayor and officer)
Additional Travel Expenses	Visas: £220 x 2 Travel Insurance: £49	Visas: £249.15 x 2 Travel Insurance: £49.01
Accommodation	None – hosted by the City of Volgograd	None
Subsistence	£200 for incidentals	£59.31 (refreshments)

The flights proved to be more expensive than the original figures quoted as booking them was left until a very late stage due to the uncertainty of travel with the current conflict situation. Subsistence/incidental costs were very little as no untoward expenditure was required.

The total cost of £1,628.06 was funded out of the Lord Mayor’s Hospitality budget.

4. Benefits

4.1 The delegation met with the Mayor and some Deputy Mayors of the City of Volgograd to continue discussions on future plans for the commemoration of the 70th anniversary of the twinning link between Volgograd and Coventry and beyond. These discussions focused on initiatives being put forward by Volgograd and how Coventry could support them to recognise the importance of the twinning anniversary. See paragraphs 4.5 to 4.7 below.



As part of the anniversary both Coventry and Volgograd signed an informal agreement to reaffirm their friendship links in this 70th anniversary year with much media attention.

4.2 The delegation was invited to attend the annual commemorative events held in Volgograd to mark the ending of the Second World War in Europe. These annual commemorations remain very important to the Russian people and the people of Volgograd and included a military parade and the laying of a wreath and carnations at the Eternal Fire on the mass grave ‘To the defenders of Red Tsaritsyn and Stalingrad’. Many wreaths and red carnations were also laid at the hall of Eternal Glory on the Mameyev Hill – the ‘Mother Russia’ war memorial.



4.3 The delegation was invited to visit 2 schools - Gymnasium No 3 and Lyceum No 5 where previous civic delegations have visited.

We were warmly welcomed to Gymnasium No 3 where the School put on an extensive programme of singing, dancing and an exhibition on the history of the school. It was clear that the school takes very seriously the history of the war with memorials in the school to students who fell in the war. The connection between Volgograd and Coventry is clearly very well known to all of the students and its significance is taught to the pupils as part of their history.



As part of the visit to Lyceum No 5 the Lord Mayor was presented with a Bell by the head teacher of the school and invited Coventry to part of their initiative on United Nations International Day of Peace, 21st September for it to be rung at mid-day by school children from Coventry.



4.4 The other main focus of the visit was the development of community links between Coventry and Volgograd. In recent months links have developed between Coventry and Volgograd Rotary Clubs which provided support for the Volgograd Children's Symphony Orchestra visit in April 2014. Representatives from Coventry Rotary Club were invited for the commemorations too. An evening reception was hosted by Volgograd Rotary Club.



A letter from Coventry Association for International Friendship was also delivered to Volgograd City Administration to encourage greater people-to-people links.

4.5 On behalf of the Mayor of Volgograd (who was unexpectedly taken ill during our visit), the Deputy Mayor, Ms Irina Kareva, raised 3 important issues with the Lord Mayor that require follow-up action:

4.5.1 Twin Cities Park Project: Volgograd has identified a piece of land which they are developing into a twin cities park. Some work has already commenced at the Park and the Council has been asked to take part in this project. The Lord Mayor was taken to the site during his visit and asked to identify a preferred area of land within the overall plan if Coventry were to choose to design and fund a 'Coventry' element to the Park. To keep Coventry's profile to the forefront, the Lord Mayor showed preference towards a piece of land in a prime position on the main pedestrian route to the football stadium which is a 2018 World Cup venue. Possible items for inclusion could be Wyken Pippin apple trees, Coventry roses, peace roses and replica statues of Lady Godiva, Cross of Nails etc. I would like to recommend to Scrutiny Co-ordination Committee that officers within Place Directorate make contact with Volgograd to determine in more detail what is required and what funding might be required from Coventry to support this initiative.

- 4.5.2 The City Council is already aware that the United Nations had identified World Cities Day on 31st October 2014 and has been advised by the UK Foreign Office that this could be used by our cities as a day to mark the beginning of the modern city twinning movement – celebrating the 70th anniversary of Coventry and Volgograd being the first cities to twin in 1944. Volgograd is intending to host a World Cities Day Conference in Volgograd on 31st October to mark this occasion and an invitation for Coventry to attend will be forthcoming.
- 4.5.3 The final element was the suggestion of a teleconference between the Deputies of Volgograd City Duma and the Councillors at Coventry City Council on topics of mutual interest. The City Council will need to take a view as to whether to take part in such a conference. If this is to take place it would seem sensible to link it with Local Democracy Week and look to include young people in this event.

List of background papers

Proper Officer: Councillor Gary Crookes, Lord Mayor

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Papers open to public inspection

Description of paper: Report Back on Conference/Seminar Location: CH60

Approved by Cabinet/Cabinet Member on: 27th March 2014



Coventry City Council

Briefing note

To: Scrutiny Co-ordination Committee

Date: 16th July 2014

Subject: Scrutiny Work Programme 2014/15

1 Purpose of the Note

- 1.1 To provide the Committee with the issues identified for the 2014/15 work programme by all the Scrutiny Boards and the Committee itself so that the content of the initial programme can be finalised.

2 Recommendations

- 2.1 The Committee is recommended to consider the information shown in the appendix and to agree the content of the initial work programme, asking the Scrutiny Boards to give priority to significant issues.

3 Information/Background

- 3.1 At their first informal meetings of this municipal year, the Committee and all Scrutiny Boards identified the issues they wished to include in their work programmes.
- 3.2 These were subsequently reviewed and amended at an informal meeting of Scrutiny Members on 2nd July 2014.
- 3.3 The appendix sets out all of these issues. As always, prioritisation of issues remains important to the success of scrutiny and boards have given consideration to those areas where they wish to carry out more in depth pieces of review work and those which may be managed more lightly. The Committee may wish to highlight specific issues which it feels should be given high priority in individual board work programmes.
- 3.4 The Committee needs to bear in mind that this is only the initial work programme and that further issues might arise during the year which will need to be included, while others may be de-prioritised.
- 3.5 As some of the issues affect more than one Board, the Committee will need to review the programme as it develops to ensure it is co-ordinated effectively.

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Scrutiny Co-ordination Committee

Meeting Date	Work programme item	Brief Summary of the issue
16 July 2014	Dog Control Orders	During the last twelve months the Council has received complaints concerning dogs in public places which are not adequately supervised by their owners. The City Council can adopt Dog Control Orders to assist in dealing with this issue and most neighbouring local authorities have taken this route. The Cabinet Member has asked scrutiny to contribute to the review and proposed consultation prior to a Cabinet Member report.
	Council Plan – Performance Report 2013/14	This performance report summarises progress in 2013/14 in relation to the plans priorities and a set of key headline indicators. The Council's equality objectives have also been revised in light of the new Council Plan; the headline equality indicators have been included in this report. Reviewing the plan provides an opportunity to identify any issues of concern for inclusion in the Scrutiny work programme for the coming year.
	Scrutiny Work Programme	Review of the draft scrutiny work programme for the coming year.
3 September 2014	Female Genital Mutilation	Following discussion at full Council, the 24th February meeting of The Health and Well-being Board commissioned some work with partners to develop an action plan specific for Coventry which includes gathering knowledge and intelligence on the extent of the problem in Coventry, how it is been addressed by various partners and the barriers in dealing with FGM locally. After reviewing the most recent evidence, the group will make recommendations for consideration by Scrutiny prior to being presented to the Health and Wellbeing board.
	Equalities	To review the Council's annual equalities report and identify any priorities or concerns for future action or review.
	Outside Bodies reports back	To identify which outside bodies appointed to by the Council at their annual general meeting report to Scrutiny Co-ordination Committee and other Scrutiny Boards. To include arrangements for bodies in which the Council has a significant interest but does not appoint Members through the Annual Meeting.
Dates to be determined	Welfare Reform	To review approach the Council and partners are taking to co-ordinate services and support for those people affected by Welfare Reform. Issues identified at previous meetings which the Committee wanted to scrutinise included: progress with implementation of Universal Credit; the development of the Local Support Service Framework; concerns relating to the impact of single payments to households; impacts on disabled people; impacts of welfare reforms and the economic downturn on health and well-being; the outcomes of work being undertaken by Coventry Law Centre and local partners on appeals against sanctions. The partnership group Working Together on Welfare Reform would like to bring their plan for the year.

Scrutiny Co-ordination Committee

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Meeting Date	Work programme item	Brief Summary of the issue
	Review of Coventry Police and Crime Board	To review the impact of changes to the Community Partnership requested by the Police and Crime Commissioner and implemented in September 2013
	Commissioning of Domestic Violence and Abuse services	To review progress on the implementation and delivery of better outcomes by the re-shaped services, following discussion at the Committee on 6 November 2013.
	Community Safety Partnership	To receive a progress report on crime and community safety issues relating to the Community Safety Partnership/ Police and Crime Board including progress against Police, Crime and Community Safety Plan priorities; the strategic assessment; and annual performance on crime and nuisance.
	Public Safety Services	At its January meeting, Scruco considered a pilot approach to reviewing risk levels and thresholds for intervention and how this could affect the way the service operates and engages with local people. It was agreed that the outcomes of the pilot and proposals for rolling this approach out be considered at a future meeting early in the 2014/15 municipal year.

Finance and Corporate Services Scrutiny Board (1)

Meeting Date	Work programme item	Brief Summary of the issue
4 August 2014	Customer Journey	To review 6 monthly progress on the Kickstart Customer Journey programme following discussion at the Board on 13 th January 2014. To include the equalities and consultation assessment.
15 September 2014	Early Retirement/ Voluntary Redundancy Scheme	To review future proposals
	Pension Fund	To scrutinise changes to the pension fund and impacts on the authority.
Date to be determined	Coventry Investment Fund	The Board discussed the need for robust management of risk thresholds for the Coventry Investment Fund, including how potential impacts on revenue spend are addressed, at their meeting on 14 April 2014. As the Fund gets established they asked for further information to come back to a future meeting. To include governance and reporting arrangements for companies and other bodies in which the Council has a financial interest.
	Capital Programme	Following discussion at the 14 April 2014 meeting, the Board recommended that the Capital Programme be reviewed annually, including seeking assurance that the programme is delivering council priorities and that implications and risks are understood.
	Transformation Programme	To review progress on targets against the Transformation Programme reported through budget monitoring reports, including performance against targets as set out in the Council Plan 2013/14 Performance Report
	Medium Term Financial Strategy	For the Scrutiny Board to comment on, and make recommendations about, the MTFS before it goes to Cabinet. (October)
	Procurement Strategy	To review the annual report on progress against the priorities in the procurement strategy.
	Social Value Policy	To review the impact of the Social Value Policy approved by the Cabinet Member Strategic Finance and Resources in January 2014.
	Strategic Property Review and Council move to Friargate	To review progress on the Strategic Property Review and Council relocation to the Friargate development following discussion at the 7 October Board and 3 March Board meetings. To include paperless working for Councillors
	Equalities in Employment	This item will look at the diversity of the Council's workforce and how the Council is encouraging a more diverse workforce. Scruco made recommendations on improvements to reporting when it discussed the item at its 7 August 2013 meeting. (Alternatively could be considered by Scuco alongside the annual Equality Strategy Report)
	ACL	Item to be scheduled at an appropriate time, following the judicial review.
	Electoral Registration	To review levels of registration and progress with the move to individual electoral registration. Also to consider the sale of details from the electoral register.

Finance and Corporate Services Scrutiny Board (1)

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Meeting Date	Work programme item	Brief Summary of the issue
	Review of Bailiffs Guidelines	A review of the policy which provides guidelines to how Council appointed bailiffs deal with vulnerable people, and how the Council monitor how the guidelines are adhered.
	Progress update on Services to Schools	An update on progress on how services are becoming more commercial in marketing themselves to schools and also progress on full-cost recovery where this hasn't already happened.
Performance Reports – only bring to board if issues of concern identified by Chair or Board Members	Half yearly reports on agency workers	A regular update on progress on reducing use of agency staff across the Council
	Half yearly reports on sickness absence	A regular update on progress on reducing sickness absence across the Council
	Half yearly report on Benefits Service Performance	A regular update on progress on performance in the benefits service.
	Half yearly report on Revenues Service performance	A regular update on progress on performance in the revenues service. NB Need to review progress following reduction in % of council tax collected and performance against target highlighted in the Council Plan 2013/14 Performance Report

Education and Children's Services Scrutiny Board (2)

Meeting Date	Work programme item	Brief Summary of the issue
21st July 2014	Improvement Plan	To consider the Ofsted report published on 21 March 2014, and the single service action plan for improvement
	Annual Safeguarding Board Report (Draft)	The Board requested the annual report comes to the Board in June or July and also requested that the report includes information about audits and thresholds as well as the results from the audit of schools' safeguarding policies.
18th September 2014 Joint Meeting with SB3	Young People not in Education, Employment or Training (NEETs)	Approaches being taken to tackle NEETs with emphasis on the older cohort of NEETs. To include review of issues underpinning a reduction in performance outlined in the Council Plan 2013/14 Performance Report. Joint meeting with Business, Economy and Enterprise Scrutiny Board (3). Invite Cabinet Member for Education and Cabinet Member for Business, Enterprise and Employment.
	Improvement Plan Update	Update on progress against the action plan
22nd October 2014	Fostering Placements	Fostering placements, drawing upon the research by Insight/Transformation. To review issues relating to costs and quality of private providers and our own. Launch of task and finish group on what happens and timeline from expression of interest to child arriving in home. Also to look at support for existing foster carers.
	Improvement Plan Update	Update on progress against the action plan
27th November 2014	Update on headline educational performance data	Following the report on headline educational performance the Scrutiny Board requested a report on progress in six months' time – the Board request a focus on pupil premium (Kevin Coughlan) and attendance figures (Sarah Newton)
	Progress on Implementing Special Educational Need and Disabilities Reforms	The Board wanted to get feedback on how schools are managing the change and also that there is adequate provision in place for 18-25 year olds as the reforms will include this age range
	Free early year education or childcare funding for 2 year olds	From September 2014 more 2-year-olds in England will be eligible for free early education.
	Improvement Plan Update	Update on progress against the action plan
8th January 2015	Troubled Families	An evidence based programme working with troubled families to try and enable sustainable change through an empowerment model rather than a dependency model
	Acting Early	An integrated model of care for children aged 0-5 in Coventry
	Update on implementing/ take up of free school meals for infants	
	Improvement Plan Update	Update on progress against the action plan

Education and Children's Services Scrutiny Board (2)

Meeting Date	Work programme item	Brief Summary of the issue
22th February 2015	Evaluation of the MASH (multi-agency safeguarding hub)	Feedback on the findings of the evaluation of the implementation of the Multi- Agency Safeguarding Hub – ensure links with Scrutiny Co-ordination Committee
	Adoption Scorecard	Update on progress with the scorecard
	Improvement Plan Update	Update on progress against the action plan
26th March 2015	Adult Education and Employment	To look at the impact on enrolment figures of the revised charging policy (introduced in June 2013) also to look at the number of Adult Education courses which focus on helping people back into work – to include success rates and outcomes
	Improvement Plan Update	Update on progress against the action plan
23rd April 2015	Youth Service Review	The Board requested a 12 month update on progress after implementation of the new youth structure (Service only launched April 2014)
	Feedback from task and finish group on Fostering Placements	
Date to be decided	Independence Training for Looked After Children	During the work of the Voice of the Child Task and Finish Group the issue of independence training was brought up and the Chair suggested that it comes to the Scrutiny Board to be looked at separately.
	School Nursing Review	
	abcs (a bolder community services) transformation review	Feedback on the consultation regarding the proposals
	Increased Secondary School Places	An update on the issue of planning for increased secondary school places and the challenges that brings – consultants are carrying out a feasibility study for increasing places at all 19 secondary schools over the summer/autumn 2014
	Kickstart	The implications of the new ways of work on Childrens Services
	School Social Enterprises Proposal	Ensure link with Community Development and Neighbourhoods Scrutiny Board (4)
	Schools Admissions	The Board wanted a general overview of admission issues looking at over/under subscription to school places, appeals, transfers and the hard to place.
	Improving School Ofsted Inspection Outcomes	To coincide with the Publication of the HMCI's Annual Report
	Teenage pregnancy and CAMHs	

Business, Economy and Enterprise Scrutiny Board (3)

Meeting Date	Work programme item	Brief Summary of the issue
16 th July 2014	Jobs Strategy Update 2011-14	To look at the progress of the action plan in the Jobs Strategy for the previous year
10 th September 2014	City Deal	To include progress against priority of up-skilling the workforce This could be two items or taken as one with the feedback on the Strategic Economic Plan.
	Coventry and Warwickshire Strategic Economic Plan	Feedback on the consultation on the Strategic Economic Plan
18 th September 2014 Joint meeting with SB2	Young People not in Education, Employment or Training (NEETs)	Approaches being taken to tackle NEETs with emphasis on the older cohort of NEETs. To include review of issues underpinning a reduction in performance outlined in the Council Plan 2013/14 Performance Report. Joint meeting with Education and Children's Services Scrutiny Board (2). Invite Cabinet Member for Education and Cabinet Member for Business, Enterprise and Employment.
8 th October 2014	MIPIM outcomes (briefing note only)	A conference report to be presented for MIPIM 2014 and Board requested an update briefing note on the outcomes and progress made on the follow ups from the MIPIM 2013 conference. – David Cockroft to add progress info
	Carbon Management Plan	Revision of plan, reporting on progress against targets from last 5 years
12 th November 2014	Core Strategy/ Coventry Development Plan	As part of the new core strategy, the links with Social Housing need to be considered, including links with other policies.- October as going to Cabinet in Sept
	Housing Allocation/planning policy	
17 th December 2014	Job Strategy half yearly results	To report on the first six months performance data of the new Jobs Strategy
	City Centre Developments	The Board are interested in businesses in the city centre – arranging a visit
28 th January 2015	Sports Strategy	The relocation of the Sports Centre and consultation associated with the new facilities also the links between physical activity and health. If possible to hold the meeting at Centre AT7
	Tourism/Heritage item	To include review of Tourism Strategy and performance issues relating to visitor numbers outlined in the Council Plan 2013/14 Performance Report.
11 th March 2015	Skills Strategy Update	Report on progress one year on from the launch of the Skills Strategy.
	Climate Change Strategy	Update on the strategy
	Report back from the task and finish group looking at the private rented sector	Members – Cllrs Welsh, Walsh, Bigham, Bailey plus member of SB4/Scruco to look at the quality of private sector housing. To review implications of the rise in the private sector and consider Discretionary Licensing

Education and Children's Services Scrutiny Board (2)

Meeting Date 10 st April 2015 108	Work programme item Homelessness Service Coventry Homefinder Choice Based Lettings Policy	Brief Summary of the issue Report back on the performance of the new service implemented in April 2014 run by the Salvation Army Report back on the impacts of the policy, following on from the first full year implementation.
Date to be identified	Transport	

Communities and Neighbourhoods Scrutiny Board (4)

Meeting Date	Work programme item	Brief Summary of the issue
23 rd July 2014	Traffic management	Update on how traffic is managed to ensure a minimal disruption/contingency plans and how this is communicated to road users. The Board asked for bus lanes, red routes and yellow lines management to be included.
	20 mph zones and limits	Following Cabinet Member (Public Services) approval (25th March 2014) of the Scrutiny Board Task and Finish Group's recommendations on 20 mph zones and limits, the Board would like to review the final proposals which prior to Cabinet Member consideration in July. To include any further information implementation and impacts in other areas.
17 th September 2014	Visit to the Waste to Energy Plant	Tour of facilities to provide context for discussion of waste issues during the year.
	Waste Strategy	Following the recommendations to Cabinet Member from a Task and Finish Group last Municipal Year, the Board will monitor progress on identified actions. Members are particularly interested in the consideration of options for food waste management, including anaerobic digestion and also waste collection and performance against recycling targets as highlighted in the Council Plan 2013/14 Performance Report.
22 nd October 2014	Taxi Licensing Policy - consultation	To look at the development of taxi licensing policy to enable sufficient wheelchair access
19 th November 2014	Final report on Cycle Coventry Project	Following the on 26th February at which the Board considered progress over the first year, the Board requested a further report on the achievements made over the two year project. Project ends March 2015 need a discussion around an exit strategy.
	Traffic enforcement	Following issues raised at their discussion on traffic management during major roadworks, the Board requested an update on the range of enforcement measures used, including safety cameras and vehicle activated signs. To include role of enforcement in improving traffic flows.
14 th January 2015	City of Culture	Board wanted to receive an update on plans for Council's bid at an early stage in order to advise on the strategy for moving forward.
	Asset Based Working	The Board were interested to understand how the council and the city contributes to and benefits from asset based working.
	Provision of parks and open spaces for improved health	The Board were interesting in finding out more about how the city's parks and open spaces can contribute to addressing health inequalities within the context of Coventry being a Marmot City.
15 th February 2015	Surface Water Management Plan	Members wanted to receive information about the final plan once it has been completed, as well as progress on the Flood Risk Management Group. Sustainable Drainage Systems (SuDS) and the SuDS Approval Body (SAB) implementation has been rolled back to October 2014.

Public Services, Energy and the Environment (4)

Meeting Date	Work programme item	Brief Summary of the issue
Date to be identified	Public Toilets Review	To review the provision of public toilets across the city. To provide options and recommendations for the Board to consider.
	Heatline	Consider report if significant extensions planned to Heatline network.

Health and Social Care Scrutiny Board (5)

Meeting Date	Work programme item	Brief Summary of the issue
30 July 2014	Coventry and Warwickshire Partnership Trust (CWPT) Quality Account	NHS Provider Trusts are required to produce annual statements of quality and outcomes. The Board has a role in providing a short commentary on progress.
	West Midlands Ambulance Services (WMAS) Quality Account	The Board has asked to receive a short presentation from WMAS on its Quality Account 2014/15, with commentary on measures being taken to address improvements to targets not achieved. They are also interested to have information about the “make ready” process, its impact on the service and patient care in terms of efficiency, effectiveness and financial considerations.
	Patient Transport Services	Review of progress since the Board discussed at its 5 March 2014 meeting the delayed plans to re-commission Patient Transport Services in Coventry and Warwickshire following concerns raised by Healthwatch. West Midlands Ambulance Service to be invited to attend.
10 September 2014	Coventry Safeguarding Adults Board Annual Report	This multi-agency Board is responsible for co-ordinating arrangements to safeguard vulnerable adults in the City. The Annual Report sets out progress over the 2013/14 municipal year and provides members with some data to monitor activity. Representatives of the Safeguarding Board to be invited.
	Mrs D – Progress following SCR	To review progress against the action plan put in place following the Serious Case Review into the death of a vulnerable adult Mrs D, considered by the Board on 18 December 2013.
	Adult Social Care Local Account	This is the annual report of the Council related to services provided to Adult Social Care clients. The report summarises performance, provides commentaries from key partners and representatives of users and sets strategic service objectives for the future.
	UHCW Quality Account	NHS Provider Trusts are required to produce annual statements of quality and outcomes. The Board has a role in providing a short commentary on progress.
	Patient discharge from UHCW	To include review of effectiveness of 2013/14 winter arrangements and preparations for 2014/15. To include CCG, provider organisations and social care.
15 October 2014	Sexual Health Services – proposed re-commissioning	The Council’s Public Health service is re-commissioning sexual health services for the City in partnership with colleagues in Warwickshire. This will provide an opportunity for the Board to review progress once the new contract has been awarded, including how recommendations made at its 2 April 2014 meeting have been followed up.
	Coventry and Warwickshire Partnership Trust – progress following CQC Inspection	To review progress against the action plan put in place following the Care Quality Commission’s review of the Trust, particularly in relation to the enforcement notice and issues relating to Quinton Ward.

Health and Social Care Scrutiny Board (5)

Meeting Date	Work programme item	Brief Summary of the issue
09 November 2014	Director of Public Health Annual Report	The DPH has a statutory opportunity to issue Annual Reports which provide a commentary of local public health profiles and priorities. (Depending on focus of the report, this could be considered by Scrutiny Co-ordination Committee instead)
	Public Health – progress since joining the Council	Public Health transferred from the NHS to the Council in April 2012. A report has been prepared highlighting progress and achievements since the transfer and the Board would like to review this.
Date to be determined	Follow up to Peer Review of Adult Social Care	Review of progress on the recommendations arising from the Peer Challenge of Adult Social Care that took place in March 2013, including a focus on personalisation, client centred care and managing the adult social care budget. NB The Peer Challenge report specifically recommended that some increased scrutiny on adult social care such as commissioning, transformation and budget plans, and progress on personalisation would now seem timely and that the Board consider further which adult social care matters should be the subject of scrutiny in its programme for 2014/15.
	Learning Disability Strategy	To contribute to the planned review of the strategy
	Impact of different Models of Primary Care delivery	Review of what good primary care looks like and whether different models of provision produce better outcomes. Invite 2 or 3 GP practices and patient panel representatives and Healthwatch in relation to patient engagement. (Needs to link with any Health and Well-being Board work)
	Clinical management of large scale chronic diseases	To review how pathways are being managed in primary care for a range of challenges including diabetes
	Complaints Management	To review levels of complaints, the way they are managed and how they are used to learn lessons and deliver improvements.
	ABCS Implementation	The People Directorate is undertaking a significant programme of transformation affecting local people, the organisation, partners and resources. The Board would like to review progress with implementation and understand the impacts, particularly in relation to the way we have worked with partners.
	Social Isolation	The Board would like to understand the extent of social isolation in the city and particularly how this is addressed when people are being supported to live in their own homes. This may involve discussions with representatives of the third sector.
	NHS Targets	Performance against NHS targets has been raised as a national concern this year, particularly in relation to waiting times for cancer. The Board would like to understand the extent to which targets are being met locally.